

In February 2003 I was about to graduate from school, and relocate to accept the employment opportunity offered to me. I opted to purchase a cell phone in order to make the move easier, since my children would have to stay with relatives while I started working, got my first check, and found a place to live. I purchased a cell phone, paid my deposit(s), and all the fees to start the service. Two weeks later when I left for my new location, much to my surprise, I found my phone did not receive service in the area I was relocating to and I was stuck in "roaming". It was very frustrating especially since I had specifically asked the sales person about coverage in the area I was moving to, and they reassured me there was service in this area. Not only did I end up paying a month of outrages charges for "roaming", but now I have a \$150 cell phone that I can't use. The topper to my story is this..> The cell company I chose to use, that does not have coverage in this new area, is the ONLY residential company that services the same area. Now I'm stuck with this same company for my residential phone and they do not offer their "unlimited long distance" plan in my area either. Will I ever get out from under this companies control?

Seems to me just because you choose to live in a rural area you should not be limited to certain companies. Just because we like to be able to open the door, spit, and not hit the neighbors house we should not be forgotten. EVERYONE deserves freedom of choice, not just the major cities!