

Cingular Wireless has imposed charges on my wireless bill, that they call " Regulatory Cost Recovery Fee " After numerous attempts to contact supervisors and/or someone to explain these charges. I have been unsuccessful. On my March 2003 Bill the following statement was printed "" Beginning with your April bill, Cingular will impose a variable monthly Regulatory Cost Recovery Fee between \$.32 and \$1.25 to help defray costs incurred in complying with obligations and charges imposed by State and Federal telecom regulation, including the Telecommunications Relay Service Fund, wireless number pooling and portability, Enhanced 911 services, and the federal regulatory fee. Costs may be incurred and charged prior to initiation of any of the respective services. To learn more, log on to [www.cingular.com/reg](http://www.cingular.com/reg) or call 1-866-246-4852.

On the [www.cingular.com/reg](http://www.cingular.com/reg) site here is the following information they provided.....

Q.What is included in the Regulatory Cost Recovery Fee?

A.

The federal regulatory fee. This is an annual fee imposed on Cingular as an entity regulated by the Federal Communications Commission.

Cingular's required contribution to the Federal Telecommunications Relay Service Fund and in some cases a state fund.

Telecommunications relay services assist hearing and speech impaired persons with sending and receiving messages.

Wireless number pooling and number portability. This is a federal mandate requiring Cingular to facilitate a new method for assignment of telephone numbers and the transfer of telephone numbers between carriers. Number pooling was instituted to conserve telephone numbers, and number portability will enable you to keep the same phone number when changing to a new local carrier under certain circumstances. Cingular incurs significant costs in setting up systems to comply with these initiatives before the features are activated or available to customers.

Enhanced 911 or E-911. Cingular must comply with government mandates requiring it to enhance its system to assist in locating wireless callers to 911 services. E-911 is a technology that will help emergency response agencies to determine the location of wireless callers to 911 services. Cingular does not include these costs in its Regulatory Cost Recovery Fee in those states that have a separate mandated E-911 fee.

Q.What is the cost of the Regulatory Cost Recovery Fee in my state?

A.E-911 Component \$0.43 - WNP \$0.28 - Component Fed Regulatory \$0.03 - Component TRS Component \$0.01 - Total Cost Recovery \$0.75 ""

After Contacting the FCC, it was learned that the FCC does not Mandate or regulate this fee as Cingular stated. Therefore this fee is not collected by the FCC, and it is additional profit to cingular. Cingular should be able to provide any proof to me of who charges this fee, the purpose of fee, and how much is charged by the "state or federal telecommunication". If they can not provide proof of this "COST INCURRED IN COMPLYING WITH OBLIGATIONS"

then i feel as if these fee's in which they stated are not legitiment and should not be imposed by the wireless carrier to the cusumer.