

I have been having a on going problem with Verizon wireless over not 1 but 2 phones they sold me for my sons. Neither phone would work in the area where we live and attempts to settled this has been meet with rudiness and lies. Please make them explain their coverage to consumers before they sale them a phone or make it easier to get out of the contracts if they have lied and refuse to work with the consumers. I can't believe I am the only person in a rural area with this complaint, please help. Linda King