

SMR of Columbia, LLC.

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February 27, 2003

Federal Communications Commission
Office of the Secretary
445 12th Street SW
Washington, DC 20554
Attn.. Bill Caton or Marlene Dortch

Dear Bill or Marlene

Our comments were prepared on time on February 25, 2003 as the document reflects. However, I spent the last hour before midnight and after midnight attempting to follow the instructions provided to me by the Help Desk without success. I would fill out the entire page and was even able to attach the file. However, I was unable to get the filing to go through. I tried approximately 15 times and while filling out the form was fast and easy, every time I got to the final step I kept getting an error message. In desperation I tried faxing to the fax # that was given me for filing comments 202-418-0037. However, I could never get a fax tone. Finally, I faxed them to 202-418-0232 and 717-338-2689. Those faxes did go through.

Additionally I called the help Desk twice yesterday morning before going to the hospital for foot surgery, but I got a recording and did not get a phone call back. This morning I was able to reach Robin Jackson who took me through it and the filing went through. Please accept our comments. Not only are they critical to saving the life of our business which we've sacrificed everything for over the last 8 1/2 years, they were prepared on time and would have been filed before midnight had I not encountered the error message repeatedly. Our comments also mean a great deal to a lot of other business associates we have and we would all greatly appreciate it if you would understand that every effort was made to submit them by midnight. Unfortunately, you can't always get computers to respond when you want or need them to.

Should you have any questions, you can reach me at 646-261-7480 or my partner Maurice Lyon at 760-432-0209.

Sincerely,

Anne Lakos
SMR of Columbia, LLC.