

I have service with Sprint Pcs. I have so for 5 months, and in those 5 months I have been charged outrageouse amounts of money as they claim I go over my set amount of minutes, and when I ask for an explination I get no answer. I just this evening had my service shut off for the 4th time, they claim I used 700 minutes in 21 days. I work full time and leave my phone home and off during the day. I know I do not use that amount of minutes. When I expressed my concern the representative was very rude and ended the call. I than Called back and got the rudest representative Megan, when I asked to speak to a superviousor she raised her voice, I than asked nicely again to speak to a supervisor she yelled something and than hung up on me. I have for 5 monthes wanting some form of answers. Before I had service with sprint I was a happy customer with Cingular for 2 years and in those 2 years never once went over 90 mins a month, and all of a sudden I am using 700-900 minutes. I know there is something not right.