

## ACCESS SERVICE

13. ~~Miscellaneous Services~~

In this section normally scheduled working hours are an employee's scheduled work period in any given calendar day (e.g., 7:00 a.m. to 4:00 p.m.) for the application of rates based on working hours. Basic Time is that time during normally scheduled working hours. Overtime is that time outside of normally scheduled working hours on scheduled working days. Premium Time is that time outside of normally scheduled working days.

A call-out of a Telephone Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours. Work subject to Premium Time is always subject to a minimum charge of four hours.

## 13.1

~~Additional Engineering~~

Additional Engineering will be provided by the Telephone Company at the request of the customer or when the Telephone Company determines that Additional Engineering is necessary to accommodate a customer's request.

(A) Additional Engineering is provided when:

(B) A customer requests additional technical information beyond that normally included by the Telephone Company on the Design Layout Report (DLR) as set forth in 6.4(F) and 7.1.6.

Additional engineering time is incurred by the Telephone Company to engineer a customer's specific written request for a customized service or additional engineering activities which are not normally performed in the provision of services under this tariff.

The Telephone Company will notify the customer that Additional Engineering charges, as set forth in 13.1.1 following, will apply before any additional engineering is undertaken. When it is required, the customer will be so notified and will be furnished with a written statement setting forth the justification for the Additional Engineering as well as an estimate of the charges. If the customer agrees to the Additional Engineering, a firm order will be established. If the customer does not want the service or facilities after being notified that Additional Engineering of Telephone Company facilities is required, the order will be withdrawn and no charges will apply. Once a firm order has been established, the total charge to the customer for the Additional Engineering may not exceed the estimated amount by more than 10%.

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Irving, TX 75039

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13. ~~Miscellaneous Services~~ (Cont'd)13.2 ~~Additional Labor~~

Additional labor is that labor requested and authorized by the customer on a given service and agreed to by the Telephone Company as set forth in 13.2.1 through 13.2.5 following. The Telephone Company will notify the customer that additional labor charges as set forth in 13.2.7 following will apply before any additional labor is undertaken.

13.2.1 ~~Overtime Installation~~

Overtime installation is that Telephone Company installation effort performed outside of normally scheduled working hours.

13.2.2 ~~Overtime Repair~~

Overtime repair is that Telephone Company maintenance effort performed outside of normally scheduled working hours.

13.2.3 ~~Stand by~~

Stand by includes all time in excess of one-half (1/2) hour during which Telephone Company personnel stand by to make installation acceptance tests or cooperative tests with a customer on a given service.

## 13.2.4

~~Maintenance with Other Telephone Companies~~

Additional labor charges apply to additional maintenance or repair of facilities which connect to facilities of other telephone companies. This is in addition to the normal efforts required to maintain or repair facilities provided solely by the Telephone Company, as set forth in 2.1.1(C).

## 13.2.5

~~Other Labor~~

Other labor is that additional labor not included in 13.2.1 through 13.2.4 preceding. This includes labor incurred to accommodate a specified customer request that involves only labor which is not covered by any other section of this tariff.

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13. ~~Miscellaneous Services~~ (Cont'd)

13.3 ~~Maintenance of Service~~

(A) The customer will be responsible for reporting troubles sectionalized to Telephone Company facilities and/or equipment. When trouble cannot be clearly sectionalized to the Telephone Company facilities and/or equipment, the Telephone Company will test cooperatively or independently to assist in trouble sectionalization.

When a customer reports a trouble to the Telephone Company for clearance and no trouble is found in the Telephone Company's facilities, the customer shall be responsible for payment of a Maintenance of Service charge for the period of time from when Telephone Company personnel are dispatched to the customer's or customer's end user premises to when the work is completed. Failure of Telephone Company personnel to find trouble in Telephone Company facilities will result in no charge if the trouble is actually in those facilities, but not discovered at the time.

(B) The customer shall be responsible for payment of a Maintenance of Service charge when the Telephone Company dispatches personnel to the customer's premises, and the trouble is in equipment or communications systems provided by other than the Telephone Company or in detariffed CPE provided by the Telephone Company.

(C) In either (A) or (B) preceding, no credit allowance will be applicable for the interruption involved if the Maintenance of Service Charge applies.

The charge for Maintenance of Service are as follows:

Maintenance of Service  
~~Periods~~

~~Per Technician~~

Per occurrence

The charges for Maintenance of Service are the same as those set for Additional Labor as set forth in 20 preceding.

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13. ~~Miscellaneous Services~~ (Cont'd)13.4 ~~Additional Testing~~

Testing Services provides for the use of a Telephone Company technician in performing specific tests authorized by the customer including additional testing of facilities which connect to facilities of other telephone companies. Testing Services offered under this section of the tariff are optional and are in addition to acceptance tests and in-service tests performed by the Telephone Company as described in 6.4 (G) and 7.1.7 preceding. Testing Services are made subject to the availability of the necessary qualified personnel and test equipment at the requested test locations.

Testing Services consist of Additional Cooperative Acceptance Testing (ACAT) which is performed during installation of Access Services and Nonscheduled Testing (NST) which is performed after acceptance of Access Services by the customer. Rates and charges for Testing Service are set forth in 20 following.

(A) The Telephone Company will provide, upon request, documentation that lists the results of the tests performed. Trunk test failures requiring customer participation for trouble resolution will be provided to the customer on an as-occurs basis.

~~Additional Cooperative Acceptance Testing~~

(1) Rates and charges for Additional Cooperative Acceptance Testing of Switched and Special Access Services apply per technician used.

~~Switched Access Service~~

Additional Cooperative Acceptance Testing (ACAT) of Switched Access Service is performed at the time of installation and involves the Telephone Company provision of a technician at its office(s) and the customer provides a technician at its premises, with suitable test equipment to perform the required tests. The Telephone Company may, at the request of the customer, supply a technician at the customer's premises to perform the required tests.

Additional Cooperative Acceptance Testing may, for example, consist of the following tests:

- C-Notched Noise
- Impulse Noise
- Phase Jitter

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13. ~~Miscellaneous Services~~ (Cont'd)13.4 ~~Additional Testing~~ (Cont'd)

- Signal to C-Notched Noise Ratio
- Intermodulation Distortion (Nonlinear)
- Frequency Shift (Offset)
- Envelope Delay Distortion
- Dial Pulse Percent Break

(2) ~~Special Access Service~~

When a customer provides a technician at its premises or at an end user's premises, with suitable test equipment to perform the requested tests, the Telephone Company may provide a technician at its office for the purpose of conducting Additional Cooperative Acceptance Testing on Voice Grade Services at the time of installation. At the customer's request, the Telephone Company may provide a technician at the customer's premises or at the end user premises. These tests may, e.g., consist of the following:

- Attenuation Distortion (i.e., frequency response)
- Intermodulation Distortion (i.e., harmonic distortion)
- Phase Jitter
- Impulse Noise
- Envelope Delay Distortion
- Echo Control
- Frequency Shift

(B)

~~Nonscheduled Testing~~

Nonscheduled tests are performed by the Telephone Company "on demand." When a customer provides a technician at its premises with suitable test equipment to perform the required tests, the Telephone Company may provide a technician at its office for the purpose of conducting Nonscheduled Testing of Switched or Special Access services. At the customer's request, the Telephone Company may provide a technician at the customer's premises. Nonscheduled tests may consist of any tests, e.g., loss, noise, slope, envelope delay, which the customer may require. Rates and charges for Nonscheduled Testing apply per technician used.

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13. ~~Miscellaneous Services~~ (Cont'd)

13.5 Presubscription

(C) ~~Presubscription Charge~~

(Z)

The nonrecurring charge for Presubscription will be applied as follows:

(1) Initial end user, end user agent and a local service provider who resells services (herein referred to as reseller) selection of a primary IC by ballot or appearing on an IC list will not incur a charge. The nonrecurring charge for Presubscription does not apply to any change in selection of a primary IC made prior to the equal access conversion date. After the end office equal access conversion date, for any change in the end user's, end user agent's or reseller's selection of a primary IC, a nonrecurring charge will apply to the end user or agent.

(Z)

(2)

(D)

(D)

(3) Changes in an end user's, end user agent's or reseller's primary IC made as a result of the resolution of an end user, end user agent or reseller choice discrepancy, will not incur the nonrecurring charge provided the change is made within 6 months after the equal access conversion date.

(Z)

The Telephone Company will make post conversion changes in the end user's, end user agent's or reseller's PIC assignment pursuant to an IC provided list of customers.

(D)

(D)

Pursuant to FCC Order No. 00-135, CC Docket No. 94-129, should an end user, end user agent, or reseller dispute authorization of the change, the Telephone Company will place the end user on the previous IC network where possible. The unauthorized carrier is required to pay 150% of the charges it received from the consumer to the authorized carrier, which must, in turn, reimburse the consumer 50% of the charges paid by the consumer. The consumer will be absolved of the obligation to pay for service for up to 30 days.

(N)

States will be able to "opt in" to become the primary forums for administering the unauthorized change liability rules and resolving complaints. If a state has not opted in, the FCC will resolve complaints filed by the citizens of that state. If the FCC or state commission finds that an unauthorized change occurred, the consumer will receive compensation.

(N)

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13. ~~Miscellaneous Services~~ (Cont'd)

13.5 ~~Presubscription~~ (Cont'd)

(C) ~~Presubscription Charge~~ (Cont'd)

(Z)

(3) (Cont'd)

(D)



(D)

(4) An IC will be charged the nonrecurring charge when it requests a change in the customer identification code assigned to an existing individual end user's service. This type of change does not require a change in the end user's primary IC, only a change in the type of service provided by the IC.

(5) If an IC elects to discontinue all of its Feature Group D or BSA-D service in the converting end office prior to the conversion date or within two years after the introduction of Feature Group D or BSA-D in the converting end office, the IC must notify in writing all end users, end user agents or resellers who have selected or been allocated to that IC, inform these end users, end user agents or resellers of the cancellation, request the end users, end user agents or resellers to select a new IC and state that the canceling IC will pay for the change charge. For a period of two years from the discontinuance of FGD or BSA-D service the Telephone Company will bill a canceling IC the nonrecurring charge as set forth in (6) following for each end user, end user agent or reseller the IC currently has designated to it.

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13. ~~Miscellaneous Services~~ (Cont'd)

13.5 ~~Presubscription~~ (Cont'd)

(F) ~~Balloting and Allocation Procedure for Pay Telephones~~

- (1) An agent of Pay Telephone service may select and designate to the telephone company an IC for the routing of 0+ interLATA calls. This IC is referred to as the agent's primary IC.
- (2) (Reserved for Future Use)
- (3) The 1+ interLATA calls from a pay telephone will be handled by the agent's primary IC if the IC handles 1+ traffic, by a secondary service provider selected by an agent's primary IC, or by the default carrier if the agent's primary IC has made no arrangements for handling 1+ traffic from a pay telephone. If the agent's primary IC elects not to submit an order for its 1+ interLATA sent-paid traffic or fails to select a secondary service provider to handle its 1+ interLATA calls from the Telephone Company's pay telephones, the 1+ interLATA coin sent-paid traffic will continue to be routed to the existing 1+ default carrier (provided such carrier continues to accept it) until the 0+ carrier notifies the Telephone Company as set forth in Section 14.
- (4) The Telephone Company will notify agents of Pay Telephones of the availability of equal access for Pay Telephone services through the mailing of an equal access ballot. The mailing of initial ballots will take place 90 days prior to end office conversion. Agents of Pay Telephones will be requested to return their respective ballot to the Telephone Company within 45 days after the mailing date.
- (5) An IC obtaining service commitments from agents directly, must obtain signed authorization from those agents. The IC will be required to provide that authorization to the Telephone Company within 15 days of the Telephone Company's request for the resolution of disputes.
- (6) Agents of Pay Telephones who have not made a primary IC selection, either through the payphone equal access ballot, or directly with an IC, will be sent a second ballot by the Telephone Company in accordance with the procedures set forth in Section 13.5(B) preceding. Agents who do not return the second ballot by the specified due date will be presubscribed to the IC indicated on that ballot. Allocated agents will have six months after the date that presubscription of Pay Telephones is made available to change to an IC of their choice without charge.

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13. ~~Miscellaneous Services~~ (Cont'd)

13.5 ~~Presubscription~~ (Cont'd)

(F) ~~Balloting and Allocation Procedure for Pay Telephones~~ (Cont'd)

(7) The Telephone Company will make post conversion changes in a Pay Telephone agent's PIC assignment pursuant to an IC provided list. Should an agent dispute authorization for an IC submitted change within 90 days of the PIC assignment to the IC, and if the IC cannot produce a letter of agency or confirmation of choice from the agent within 30 days of a request by the Telephone Company to do so, the Telephone Company will place the pay telephone on the agent's previously selected IC network. The IC will be billed one unauthorized PIC change charge in 13.5(E)(7) for the change to the disputed network and one nonrecurring charge in 13.5(E)(6) for returning the pay telephone to its originally selected IC network.

If the IC produces the letter of agency or confirmation of choice within 30 days of the request by the Telephone Company to do so, and if the service of the disputing agent has been switched back to its originally selected IC network, the agent will be billed two nonrecurring charges in 13.5(E)(6) in lieu of charges to the IC, one for the switch to the IC providing the letter of agency or confirmation of choice and one for the subsequent switch back to the agent's original IC.

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13. ~~Miscellaneous Services~~ (Cont'd)13.5 ~~Presubscription~~ (Cont'd)(G) ~~IC-CIC Consolidation~~

IC requests to consolidate multiple CICs (Carrier Identification Codes) will be subject to an IC CIC Consolidation Charge. This charge is only assessed when all lines or trunks associated with the former CIC(s) are changed on a one-time realignment basis within the Telephone Company's databases at a nationwide level to a single existing CIC. Requests for an IC CIC Consolidation must be provided to the Telephone Company in writing, but no ASR Ordering Charge is applicable for this request.

The IC CIC Consolidation charge does not apply to normal PIC change activity, whereby carrier selection is changed and no consolidation of CICs occurs.

The Telephone Company will negotiate a due date for an IC CIC Consolidation with the IC. It is the sole responsibility of the IC to notify affected end users of the change.

If an IC elects to change a CIC due to surrendering a CIC to the North American Numbering Plan (NANP) Administrator for reassignment, the IC CIC Consolidation Charge will be waived. The waiver is applied only when the IC surrenders the CIC on a nationwide basis. Additionally, the CIC must be relinquished within ninety (90) days from the completed conversion date. Confirmation of relinquished code(s) must be in writing and come from the NANP Administrator.

**Note:** This charge is billed to an IC who requests customer CIC changes in order to consolidate multiple CICs provided that all lines or trunks associated with the former CIC(s) are changed at the same time to a single existing CIC.

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## 13. MISCELLANEOUS SERVICES (Cont'd)

13.5 ~~Presubscription~~ (Cont'd)13.5.1 ~~End User/Agent Lists~~(A) ~~Presubscription Lists~~

Prior to conversion to equal access (i.e., introduction of FGD or BSA-D in an end office switch) an IC may request a list of the Telephone Company's end users and agents of record served from that end office switch. The Presubscription List will be provided as follows:

- (1) The Telephone Company will provide a list from its customer data base. The list may be provided on magnetic tape, electronic transmission, or paper printout, at the option of the IC, at rates provided in 20. Foreign listings, PBX stations, CU Centrex stations and numbers not in service will not be provided.

- (a) The Initial List will be provided to the IC no later than 30 days after receipt of the order and payment by the IC of charges in 13.5.2. The nonrecurring charge for the Initial List applies per state, per order. A single order may contain all end offices within a state having the same equal access conversion date. The telephone number will not be provided if an end user or agent has a nonpublished number.
  - (b)

- (2) The Account Activity List, which includes a listing of all changes to the customer data base since the Initial List was produced, will be provided on a cyclic basis. The Account Activity List will only include information for those end users and agents that are presubscribed to the IC (including end users and agents with nonpublished numbers) for the sole purpose of updating the IC's customer account information. There is no charge for this list.

The IC agrees to use the Initial and Account Activity Lists for the sole purpose of either contacting potential customers/agents, or existing customers/agents, regarding interexchange telecommunications services available through equal access to be obtained from the Telephone Company or for the purpose of updating IC customer/agent account information. The IC agrees not to sell, or reproduce in any manner, in whole or in part, the lists or permit such to be done.

## ACCESS SERVICE

## 13. MISCELLANEOUS SERVICES (Cont'd)

## 13.5 Presubscription (Cont'd)

## 13.5.1 End User/Agent Lists (Cont'd)

## (A) Presubscription Lists (Cont'd)

- (3) The IC shall indemnify, protect and save harmless the Telephone Company from and against any and all loss, liability, damages and expense arising out of any demand, claim, suit or judgment for damages which may arise out of the Telephone Company's supplying of listing information, services or records.

- (4) The Telephone Company and the IC agree that the mutual objective of the parties is to conduct their respective businesses to avoid confusion by the end users and agents as to the separate and independent identity of the respective companies and their services. Neither the Telephone Company nor the IC shall make any representation to end users, the public, prospective advertisers, expressed or implied, written or oral, which would imply that the IC is the same as, a part of, or associated with the Telephone Company.

(5)

This service may be terminated by either the Telephone Company or the IC upon 30 days' written notice. The Telephone Company reserves the right to terminate this service immediately upon written notice if the IC misuses the list information. Performance by the Telephone Company shall be excused in the event of strike, riot, act of God or any other cause beyond the reasonable control of the Telephone Company.

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13. ~~MISCELLANEOUS SERVICES~~ (Cont'd)
- 13.5 ~~Presubscription~~ (Cont'd)
- 13.5.1 ~~End User/Agent Lists~~ (Cont'd)
- (B) ~~Allocation Lists~~
- (1) The Telephone Company will provide to the IC, at no charge, a list of end users and agents that have been allocated to the IC as described in 13.5(B). This list will be provided after the Balloting and Allocation process occurs.
- (2) A list of all end users and agents who have been allocated, in accordance with 13.5(B), will be available to an IC upon request. Charges in 13.5.2 will apply. The nonrecurring charge for the Allocation List applies each time the IC orders the service. A single order may contain all end offices within a state having the same equal access conversion date.
- (C) ~~Snapshot List~~
- The Snapshot List is a summary of selected end user and agent information for specific ICs which reside in the Telephone Company customer data base. The Snapshot List may be provided on magnetic tape, electronic transmission, or paper printout, at the option of the IC, at rates provided in 20. Foreign listings, PBX stations, CU centrex stations and numbers not in service will not be provided.
- The Snapshot List will be provided to the IC no later than 30 days after receipt of the order. The nonrecurring charge for the Snapshot List applies per state, per order.
- The purpose, liability and objectives associated with the provision of the Snapshot List are in 13.5.1(A)(2), (3), (4) and (5).
- (D) ~~Line Range Reports - Lines Not Available For Subscription~~  
(USOC - OHB; OHC; OHD)
- The Line Range Report provides information to the IC regarding a line or series of lines (telephone numbers) that are not available for subscription. The lines may be in a central office that has not been converted to equal access or may have services/equipment which make it not available for subscription.
- The Line Range Report can be provided on a monthly basis as requested by the customer. Each monthly report provided will incur a nonrecurring charge as set forth in 13.5.2(C).

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13. ~~Miscellaneous Services~~ (Cont'd)13.6 ~~Billing Name and Address Services~~

The Telephone Company will, upon request, provide Billing Name and Address Service (BNAS) to a Telecommunications Service Provider (customer), or its authorized billing and collection agent. Telecommunications Service Providers include interexchange carriers, operator service providers, enhanced service providers, and any other provider of interstate telecommunications services. There are three BNAS offerings available pursuant to this tariff, Per Call/Periodic BNA, Data Gathering Service (DGS), and End User Validation List.

13.6.1 ~~Per Call/Periodic BNA and Data Gathering Service~~

Per Call/Periodic BNA is the billing name and address and Data Gathering is the billing telephone number, name, address and associated working telephone number information for customer provided ten digit end user telephone numbers required by the Telecommunications Service Provider customer to bill for calls placed within a specific time period. Per Call/Periodic BNA and DGS are offered subject to the following conditions:

A standard format for the receipt and provision of telephone number and billing name and address information will be established by the Telephone Company. Charges for each Per Call/Periodic BNA searched for and found or searched for and not found will be billed at rates in 20. Charges for each record accessed for DGS are set forth under 13.6.3(B). Per Call/Periodic BNA and DGS will be provided via magnetic tape, electronic transmission, or paper format, at the option of the customer, at rates in section 20 respectively. The processing fee will be applied on a per state basis, once per calendar year for BNAS processing done within that calendar year.

The customer must order Per Call/Periodic BNA or DGS and provide test data tape at least 30 days prior to delivery of the first customer order.

The frequency for receipt of the customer provided orders for Per Call/Periodic BNA or DGS will be no more than twice monthly and at intervals mutually agreed upon between the Telephone Company and the customer. The customer provided end user telephone numbers will be programmed by the Telephone Company with the proper end user's billing name and address contained in the Telephone Company's file at that time.

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13. ~~Miscellaneous Services~~ (Cont'd)
- 13.6 ~~Billing Name and Address Services~~ (Cont'd)
- 13.6.1 ~~Per Call/Periodic BNA and Data Gathering Service~~ (Cont'd)

Per Call/Periodic BNA and DGS information for nonlisted/nonpublished end user telephone numbers will be provided unless the nonlisted/nonpublished end user provides written notice to the Telephone Company of nonconsent to the release of the BNA/DGS data. Within 30 days of receipt of such notice, the Telephone Company will discontinue disclosure of the end user's nonlisted/nonpublished BNA/DGS data.

For other than electronic transmission, the output records will be sent to the customer via first class U. S. Mail. The output records will normally be made available for mailing ten workdays after receipt of the customer order or at an interval mutually agreed upon. Availability may be delayed in case of input errors in the customer provided order.

The customer may request data be transmitted. Data transmission charges will be determined on an ICB. Data transmission hardware and software specifications will be mutually agreed upon by the Telephone Company and the customer.

Per Call/Periodic BNA and DGS detail will not be retained by the Telephone Company longer than 45 days. If the customer requests that the output be made available on a second occasion, such request must occur within 30 days from the date the first was made.

Any customer, provided Per Call/Periodic BNA or DGS pursuant to this tariff, agrees to abide by all applicable rules, decisions, orders, statutes and laws concerning the disclosure of published and nonpublished telephone numbers, and further agrees to use the information contained therein only for the purpose of billing for services provided to their end users.

In no case shall any customer or authorized billing and collection agent of a customer disclose the billing name and address information of any subscriber to any third party, except that a customer may disclose BNA/DGS information to its authorized billing and collection agent or to governmental law enforcement agencies.

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13. ~~Miscellaneous Services~~ (Cont'd)
- 13.6 ~~Billing Name and Address Services~~ (Cont'd)
- 13.6.2 ~~End User Validation List~~

End User Validation Lists provide for the disclosure of all or a portion of end user/agent data available from the Telephone Company's records, to a Telecommunications Service Provider (customer), for purposes other than billing, and in compliance with the conditions set forth in Part 64.1201(c)(1) of the FCC's Rules and Regulations. In addition, End User Validation List Service is offered subject to the following:

Standard End User Validation Lists will be provided in three (3) files, business, coin (semi-public and public paystations) and residence. Nonlisted/nonpublished information will be excluded, with the exception of nonlisted public paystations. The lists may be ordered on a national, multi-state or state level basis, at the option of the customer, for any of the Telephone Company's jurisdictions subject to this tariff, unless prohibited by federal regulation or federal statute. Rates for the standard End User Validation List are set forth under section 20.

Per calendar year, the customer may request up to two (2) lists per state for business, coin, and residence listings.

A standard format will be established by the Telephone Company. Requests for special list sorts will be limited to an end user list separating those that are presubscribed to the requesting customer, and/or those that are not. The rate, per record, applicable to special sorts is set forth under 13.6.3 (C).

Each request shall be treated as a new request. Requests for updates from previous lists will not be provided.

The customer shall have fifteen (15) business days from the date of delivery of a list to request any investigation of issues arising from the provision of the list.

End User Validation Lists will normally be provided to the customer within thirty calendar days after receipt of a request and within ten (10) business days of extraction, or at an interval mutually agreed upon. The administrative fee set forth under 13.6.3 (C) applies per request, whether ordered on a per state, multi-state, or national level.

In no case shall any customer or authorized billing and collection agent of a customer disclose the billing name and address information of any subscriber to any third party, except that a customer may disclose BNA information to its authorized billing and collection agent or to governmental law enforcement agencies.

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## 13. MISCELLANEOUS SERVICES (Cont'd)

## 13.7 Denial/Restoral Service

The Telephone Company will, upon request, provide Denial/Restoral service to ICs for those end users that have designated the IC as their primary interexchange carrier.

- (A) Denial/Restoral service provides for Telephone Company notification to an IC that an end user's local exchange service has been temporarily suspended due to non-payment of the end user's local exchange service. Subsequently, the Telephone Company will provide notification to the IC if the end user's service has been restored from temporary suspension.
- (B) Notification shall be provided via the Customer Account Record Exchange electronic interface.
- (C) The IC agrees to abide by all applicable rules, decisions, orders, statutes and laws concerning the disclosure of published and nonpublished telephone numbers, and further agrees to use the information provided by Denial/Restoral service only for the purposes of billing services provided to their end users.

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13. ~~Miscellaneous Services~~ (Cont'd)13.8 ~~Telecommunications Service Priority~~13.8.1 ~~General~~

The Telephone Company will arrange a Telecommunications Service Priority (TSP) installation and service restoration classification on receipt of certification in conformance with Part 64, Subpart D, Appendix A of the Federal Communications Commission's Rules and Regulations.

The TSP System is a service, developed to meet the requirements of the Federal Government, for the priority installation and/or restoration of NSEP telecommunications services. These include both Switched and Special Access Services. The TSP System applies only to NSEP telecommunications services and requires and authorizes priority action by the Telephone Company.

The TSP System shall be provided in accordance with the guidelines set forth in "Telecommunications Service Priority (TSP) System for National Security Emergency Preparedness (NSEP) Service Vendor Handbook" (NCS) H 31-2 dated July 9, 1990 and "Telecommunications Security Emergency Preparedness (NSEP) Service User Manual" (NCS) M 3-1-1.

13.8.2 ~~Priority Installation~~

Expedited order charges, as set forth in Section 5.3.1.(D), are applicable to access orders submitted with a TSP installation priority. Access orders requiring the special construction of facilities will be subject to the regulations, rates and charges of Valor Tariff F.C.C. No. 2, Special Construction.

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13. ~~Miscellaneous Services~~ (Cont'd)

13.8 ~~Telecommunications Service Priority~~ (Cont'd)

13.8.3 ~~Priority Restoration~~

(A) New orders with priority level assignments will be provisioned in accordance with the guidelines established for TSP. The Telephone Company will not accept orders for new Restoration Priority System (RP) circuits after September 10, 1990. Applications for circuits previously provisioned under RP must be resubmitted for provisioning in accordance with the guidelines established for TSP during the 30-month transition period between September 10, 1990 through March 10, 1993. The Nonrecurring Charge as set forth in 13.13.4(B) will apply to RP orders resubmitted for provisioning under the TSP System. After the transition period, the Telephone Company will discontinue any RP assignments remaining on record.

(B) Under certain conditions it may be necessary to preempt one or more customer services with a lower or no restoration priority in order to install or restore NSEP telecommunications service(s) of a higher priority. If such preemption is necessary, and if circumstances permit, the Telephone Company will make reasonable effort to notify the preempted service customer of the action to be taken.

(C)

No additional charge applies to the implementation of a Priority Restoration level submitted concurrent with the initial order to install the Switched or Special Access Service. The nonrecurring charge set forth in 13.13.4(B) following will apply to any request to change or add a Priority Restoration level on an existing Switched or Special Access Service.

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13. ~~Miscellaneous Services~~ (Cont'd)

13.9 ~~International Blocking Service~~

The Telephone Company, upon request, will provide end office blocking of only end user direct dialed 011+ and 101XXXX+011+ calls from an end user's location. This optional service is offered on a per line basis where facilities permit and is available for use with local business exchange service offered in the Telephone Company's general or local exchange tariff.

13.10 ~~Service Access Code 900 Blocking~~

Service Access Code 900 Blocking provides for the blocking of all calls originated to the 900 service access code. The service is provided upon request where facilities permit and is provided free of charge to customers for the first blocking request. For 900 blocking requests after the first request a nonrecurring charge is applicable per telephone number blocked. Customer requests to remove 900 blocking, i.e., to unblock the service must be in writing. There is no charge for unblocking.

## ACCESS SERVICE

## 13. MISCELLANEOUS SERVICES (Cont'd)

13.11 ~~Selective Class of Call Screening (SCOCS)~~

(A) Selective Class of Call Screening is an optional service available, where facilities permit, in Telephone Company electronic end offices. This service restricts outgoing 1+, 0+ and 0- calls placed over the Telephone Company's network, to only those calls which are charged to a number other than the originating number, i.e., collect, third number billed or Calling Card. Selective Class of Call Screening is available for use with line side General Exchange Tariff services that are provided for the provision of telecommunication services to transient members of the public.

The customer will specify, at the time of the order, the restriction or restrictions desired. The customer may specify any combination of the following to restrict the billing of outgoing toll calls to:

- A Credit Card
- A Third Number
- Collect to the Called Number

## Option 1

An outgoing 1+ call will not be permitted unless the end user makes arrangements to have the call billed to a called telephone number (Collect), a third number or a Calling Card account.

## Option 2

An outgoing 0+ or 0- call will not be permitted unless the end user makes arrangements to have the call billed to a called telephone number (Collect), a third number or a Calling Card account.

## ACCESS SERVICE

13. ~~Miscellaneous Services~~ (Cont'd)

13.12 ~~Miscellaneous Equipment~~

(A) ~~Controller Arrangement~~

This arrangement enables the customer to control up to 413 transfer functions at a Telephone Company central office via a remote keyboard terminal capable of either 300 or 1200 bps operation. Included as part of the Controller Arrangement is a dial-up data station located at the Telephone company Central office to provide access to the Controller Arrangement. This dial-up data station consists of 212A DATAPHONE data set and an appropriate Telephone Company provided channel.

The Controller Arrangement must be located in the same Telephone Company central office as the transfer functions which it controls.

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13. ~~Miscellaneous Services~~ (Cont'd)

13.13 ~~Integrated Services Digital Network (ISDN) Line Port~~

End users subscribing to Integrated Services Digital Network-Basic Rate Interface (ISDN BRI) and Integrated Services Digital Network-Primary Rate Interface (ISDN PRI) will be assessed an ISDN Line Port Charge.

When end user ISDN BRI or ISDN PRI is provided by a local service provider that resells local service (reseller), the reseller will be assessed the ISDN Line Port charge.

ACCESS SERVICE

13. ~~Miscellaneous Services~~ (Cont'd)

13.14 ~~Service Provider Number Portability Fee~~

The Service Provider Number Portability (SPNP) Fee recovers the costs of implementing long-term number portability. The SPNP Fee shall be assessed to each end user in the 100 largest Metropolitan Statistical Areas (MSAs) and each end user served from a number-portability-capable wire center outside the 100 largest MSAs with the following exceptions.

- Each PBX Trunk shall be assessed nine (9) monthly SPNP Fees
- Each ISDN PRI arrangement shall be assessed five (5) monthly SPNP Fees
- Lifeline customers shall not be assessed the SPNP Fee

(C)  
|  
(C)

The SPNP Fee shall also be assessed to carriers that purchase Telephone Company unbundled switching ports and resellers of the Telephone Company's local service.

The Telephone Company shall recover the SPNP Fee for a five-year period from initial billing implementation date of March 10, 1999 with the following exception.

- Not applicable in Texas until July, 1999.

(D)  
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(D)

Rates for the Service Provider Number Portability Fee are in section 20 of this tariff.

(N)

## ACCESS SERVICE

13. ~~Miscellaneous Services~~ (Cont'd)13.15 ~~Payphone-Specific Coding Digits~~

The Telephone Company will equip local exchange telephone lines ordered by Payphone Service Providers (PSPs) from the Telephone Company's general and/or local exchange tariff with the capability to transmit three (3) payphone specific coding digits. The digits which will be transmitted to the Interexchange Carrier are: 27 for pay telephones requiring central office supervision, 29 for prison/inmate pay telephones, and 70 for pay telephones not requiring central office supervision. These digits will be transmitted via Flexible Automatic Number Identification (Flex ANI) to Interexchange Carriers who have trunks equipped with the Flex ANI optional feature as described in Section 4. The Interexchange Carriers will use this information to compensate the PSPs for subscriber 1300 series calls, dial-around access code calls (e.g., 101XXXX) and any other calls placed from pay telephones and deemed compensable by the FCC.

The Telephone Company will apply a monthly Payphone-Specific Coding Digits Service charge to each pay telephone service line. This charge recovers the initial costs of deploying the Flex ANI capability and will be assessed for a thirty-six month period beginning in September 1, 1999.

13.16 ~~Universal Service Fund Charge~~

The Universal Service Fund (USF) charge provides for affordable local telephone service for all customers and provides a discount to schools, libraries and low-income families. The USF charge, as shown in this section of the tariff, shall be assessed to customers that are billed end user common line charges. The USF charge will not be assessed to Lifeline customers.

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