

ACCESS SERVICE

4. End User Access Service

The Telephone Company will provide End User Access Service (End User Access) to end users who obtain local telephone exchange service from the Telephone Company under its general and/or local exchange tariffs.

4.1 General Description

End User Access provides for the use of an End User Common Line (EUCL). End User Access Service consists of End User Common Line (EUCL) Charges, End User Port Charges (EUPC) and Presubscribed Interexchange Carrier Charges (PICC). End users who obtain End User Access Service are subject to the EUCL and EUPC regulations. Interexchange Carriers who furnish interstate telecommunications service to end users are subject to the PICC regulations. End users that do not select a Primary Interexchange Carrier, as defined in 13. following, are subject to the PICC regulations with the exception of pay telephone service providers, whose pay telephone lines are excluded from PICC regulations. In addition, end users that are eligible for a reduced EUCL as set forth in 4.6.1(K), (M), (N), or (O) following and have toll blocking as provided under the general and/or local exchange tariffs are not subject to the PICC regulations.

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(C)4.2 Limitations

- 4.2.1 A telephone number is not provided with End User Access.
- 4.2.2 Detail billing is not provided with End User Access.
- 4.2.3 Directory listings are not included with End User Access.
- 4.2.4 Intercept arrangements are not included with End User Access.

4.3 Undertaking of the Telephone Company

The Telephone Company will provide use of End User Access at rates and charges as set forth in 31.4 as follows:

- Use of an EUCL by an end user, in connection with interstate Access Services provided under this tariff. Such use will be provided when the end user obtains local telephone exchange service.
- The Telephone Company will be responsible for contacts and arrangements with end users for the billing of End User Access charges.

4.4 Obligations of the End User

When the end user is a Radio Common Carrier (RCC), or a Maritime Radio Common Carrier (MRCC), it shall designate whether the local exchange services it is provided by the Telephone Company are used as access lines for its services or used as administrative lines.

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4. End User Access Service (Cont'd)4.5 Payment Arrangements and Credit Allowances4.5.1 Minimum Period

The minimum period for which EUCL End User Access is provided to an end user and for which charges are applicable is the same as that in the general and/or local exchange tariffs for the associated local telephone exchange service.

4.5.2 Cancellation of Application

End User Access is cancelled when the order for the associated local telephone exchange service is cancelled. No cancellation charges apply.

4.5.3 Changes to Orders

When changes are made to orders for the local telephone exchange service associated with End User Access, any necessary changes will be made for End User Access. No charges will apply.

4.5.4 Allowance for Interruptions

When there is an interruption to an EUCL, requested End User Access credit allowances for interruptions will be provided as set for credit allowance for interruptions of Switched Access Service in 2.4.4 preceding.

4.5.5 Temporary Suspension of Service

When an end user temporarily suspends its local exchange service which is associated with EUCL, one-half of the EUCL per month charge will be temporarily suspended for the time period the local exchange service is suspended.

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4. End User Access Service (Cont'd)4.6 Rate Regulations

The End User Common Line and any applicable End User Port monthly charges will be billed to the end user of the associated local telephone exchange service.

The total number of Telephone Company-provided lines and trunks, excluding pay telephone lines, for which the interexchange carrier customer has been selected as the predesignated carrier for interLATA, interstate calls, as defined in 13. following, will be multiplied by the appropriate Presubscribed Interexchange Carrier Charge (PICC) on a monthly basis as set forth in 31.4 following and assessed to the primary interexchange carrier of the associated local telephone exchange service. The Telephone Company will update its PICC information on the first Saturday of each month. If PIC NONE, as defined in 13. following, is designated on any lines or trunks, the appropriate PICC will be assessed to the end user customer subscribing to the line or trunk. (C)
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If an interexchange carrier customer chooses to terminate service of an end user for nonpayment or other tariff violation and wishes to avoid liability for the PICC, the customer must (1) comply with the end user notification regulations set forth in 13.3.3 following; and (2) at least fifteen (15) days prior to the Telephone Company's monthly PICC update and in a format mutually agreed to by the customer and the Telephone Company, provide notice to the Telephone Company that it has discontinued service to its end user customer.

In the event notice is provided less than 15 days before the monthly PICC update, the Telephone Company will make reasonable efforts to change the end user line designation to PIC NONE, as described in 13.3.3(B)(4)(a) following. However, if the Telephone Company is unable to accomplish the change prior to the PICC update, the Telephone Company will continue to assess the PICC to the interexchange carrier customer until the following month's update.

The application of these rates is described in 4.6.1 and 4.6.2 following. End User Access Service rates are set forth in 31.4 following.

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4. End User Access Service (Cont'd)4.6 Rate Regulations (Cont'd)4.6.1 End User Common Line and Presubscribed Interexchange Carrier Charges

The EUCL and PICC Residence Subscriber rate regulations are designated as either Primary or Non-Primary. The Primary rate is assessed to the residential subscriber line which is any or all of the following: (1) the only line provided at that service location; (2) the line designated as Primary by the billed party or parties at that service location when first ordering local service; or (3) the first line installed at that location. Any additional residence exchange lines at the same service location, regardless of the named subscriber, will be assessed the Non-Primary rate. If the Primary line disconnects, the Non-Primary line with the greatest length of service will become the Primary line. Only one line at a service location can be classified as Primary, and all others are considered to be Non-Primary. A service location is defined as the Service Address by the Telephone Company using its billing and service records.

The Telephone Company will use its own service records in the designation of an exchange residence line as Primary or Non-Primary. Such service records typically contain Customer Class of Service, Universal Service Order Codes (USOCs), Field Identifiers (FIDs), Service Address and other information which will assist the Telephone Company in the designation.

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4. End User Access Service (Cont'd)4.6 Rate Regulations (Cont'd)4.6.1 End User Common Line and Presubscribed Interexchange Carrier Charges (Cont'd)

- (A) For each local exchange service provided as remote call forwarding residential service or remote call forwarding business service under the general and/or local exchange service tariffs, End User Access charges do not apply.
- (B) For each local exchange service, other than local exchange service used for administrative purposes, provided to Radio Common Carriers (RCCs) and/or Maritime Radio Common Carriers (MRCCs) as access lines for their service under the general and/or local exchange service tariffs, End User Access charges do not apply.
- (C) For each local telephone exchange service provided as residential service, including Dormitory Communications Service, Centrex Dormitory (Residence) Service and Student Service at Educational Institutions (i.e., Student Centrex) under the general and/or local exchange service tariffs, the End User Common Line (EUCL) Primary Residence Subscriber - Individual line or trunk rate and the Presubscribed Interexchange Carrier Charge (PICC) - Primary Residence Centrex Subscriber rates apply to the primary line or trunk. For each additional line or trunk the EUCL - Non-Primary Residence Subscriber - Individual line or trunk rate and the PICC - Non-Primary Centrex Residence Subscriber rates apply for each additional line or trunk.

Centrex Dormitory (Residence) Service is a service to a college, university or school that serves student or faculty residential quarters.

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4. End User Access Service (Cont'd)4.6 Rate Regulations (Cont'd)4.6.1 End User Common Line and Presubscribed Interexchange Carrier Charges (Cont'd)

- (D) For business Centrex service, the End User Common Line (EUCL) - Multiline Business Subscriber - Individual line or trunk rate and the Presubscribed Interexchange Carrier Charge (PICC) - Business Centrex rate applies to each line or trunk. The application of the PICC - Business Centrex rate is based upon the number of lines or trunks in the Centrex service.

Centrex/Centrex-CO is a service that (1) uses a portion of a Telephone Company switch located at the Telephone Company central office to meet the customer's internal needs and serves as the customer's interface with the local and interexchange networks and (2) links the customer's main stations to the Telephone Company switch with subscriber loops.

- (E) For lines or trunks provided to Payphone Service Providers, the End User Common Line (EUCL) - Multiline Business Subscriber - Individual line or trunk rate applies to each line or trunk. (C)

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4. End User Access Service (Cont'd)4.6 Rate Regulations (Cont'd)4.6.1 End User Common Line and Presubscribed Interexchange Carrier Charges (Cont'd)

- (F) For each local exchange service provided as Integrated Services Digital Network (ISDN) Basic Service under the general and/or local exchange tariffs, the End User Common Line (EUCL) and the Presubscribed Interexchange Carrier Charge (PICC) - BRI ISDN rates apply per service. ISDN Basic Service consists of two communications channels and a third channel for call control and data transmission.
- (G) For each local exchange service provided as Integrated Services Digital Network (ISDN) Primary Service under the general and/or local exchange service tariffs, the End User Common Line (EUCL) and the Presubscribed Interexchange Carrier Charge (PICC)- PRI ISDN rates apply per service. ISDN Primary Service consists of 23 communications channels and one signaling channel.
- (H) When an end user is provided more than one local business telephone exchange service (i.e., individual line or trunk or multiparty) in a state, whether provided by the local telephone company, other than that specified in 4.6.1(A), (C) and (D) preceding, or a company reselling the local telephone company's service, the End User Common Line (EUCL) and the Presubscribed Interexchange Carrier Charge (PICC) Multiline Business Subscriber - Individual line or trunk rates apply to each such individual line, trunk or party. When local business telephone exchange pay telephone service is provided to a Payphone Service Provider under the general and/or local exchange service tariffs, only the End User Common Line (EUCL) Multiline Business Subscriber - Individual line or trunk rates apply to each such individual line, trunk or party. (C)
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- (I) When an end user is provided a single local business exchange service (i.e., individual line or trunk or multiparty), whether provided by the local telephone company under the general and/or local exchange service tariffs or a company reselling the local telephone company's service, the End User Common Line (EUCL) and the Presubscribed Interexchange Carrier Charge - Single Line Business Subscriber - Individual line or trunk rates apply to each such individual line, trunk or party.
- (J) When an end user is provided a local residence exchange service (i.e., individual line or trunk or multiparty) by the Telephone Company under the general and/or local exchange service tariffs, the End User Common Line (EUCL) and the Presubscribed Interexchange Carrier Charge (PICC) - Residence Subscriber - Individual line or trunk rates apply on a Primary or Non-Primary basis to each such local residence exchange line, trunk, or party.

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4. End User Access Service (Cont'd)4.6 Rate Regulations (Cont'd)4.6.1 End User Common Line and Presubscribed Interexchange Carrier Charges (Cont'd)

- (K) When an end user is provided a local residence exchange service by Verizon New England Inc., and if the residential local exchange rate for such end user is a reduced residential local exchange rate based upon a state established means test that is subject to verification, the End User Common Line (EUCL) Primary Residence Subscriber - Individual line or trunk rate shall be reduced to the extent of the state assistance as set forth in (L) following. However, the rate shall not be less than zero.
- (L) The amount of assistance available to eligible end users is 100% in Maine, Massachusetts, New Hampshire, Rhode Island and Vermont.
- (M) Reserved for future use.
- (N) When an end user residing in the state of New York is provided a local residence exchange service by Verizon New York Inc., and if the residential local exchange rate for such end user is a reduced residential local exchange rate since the end user is eligible for a telephone lifeline assistance plan based upon a state established means test that is subject to verification and approval by the Federal Communications Commission (F.C.C.) in accordance with Section 69.203(g) (1) of the F.C.C. Rules and Regulations, the End User Common Line (EUCL) - Primary Residence Subscriber - Individual line or trunk rate for a single telephone line to the principal residence of such end user's household, shall be waived in full if the state assistance equals or exceeds the rate set forth in 31.4 following.

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4. End User Access Service (Cont'd)4.6 Rate Regulations (Cont'd)4.6.1 End User Common Line and Presubscribed Interexchange Carrier Charges (Cont'd)

- (O) When an end user residing in the state of Connecticut is provided a local residence exchange service by Verizon New York Inc., and if the residential local exchange rate for such end user is a reduced residential local exchange rate based upon a state established means test that is subject to verification, the End User Common Line (EUCL) Primary Residence Subscriber - Individual line or trunk rate shall be reduced to the extent of the state assistance as set forth in (P) following. However, the rate as set forth in 31.4 following shall not be less than zero.
- (P) The amount of assistance available to eligible end users is 100% in Connecticut.

4.6.2 End User Port Charges

Certain local exchange services provided under the general and/or local exchange service tariffs are subject to End User Port Charges. These services include:

- Integrated Services Digital Network (ISDN) - Basic
- Integrated Services Digital Network (ISDN) - Primary
- Flexpath digital PBX service
- Direct Inward Dialing (DID)

4.6.3 Federal Universal Service Fund (FUSF) Surcharge

The Federal Universal Service Fund (FUSF) Surcharge recovers the Telephone Company's obligation to various federal universal service funds. With the exception of FUSF charges on other incidental charges and FUSF charges recovered from end user customers that purchase Special Access services from this tariff (described below), the Telephone Company will recover the FUSF charges through flat-rated, monthly charges assessed to customers to whom End User Common Line charges are applied. FUSF charges, as set forth in Sections 31.4.17 through 31.4.24 following, will be billed to the associated end user of the local exchange services, with the exception of those customers who participate in the Lifeline Assistance Program and resellers of the local exchange service.

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4. End User Access Service (Cont'd)

4.6 Rate Regulations (Cont'd)

4.6.3 Federal Universal Service Fund (FUSF) Surcharge (Cont'd)

(A) Application of FUSF Surcharge to Incidental Charges

Customers assessed the Change in Presubscription Charges as specified in Section 31.13.4(A) following will also be assessed the FUSF Surcharge on Incidental Charges as set forth in Section 31.4.25 following. Customers who participate in the Lifeline Assistance Program are not exempt from this surcharge.

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(B) Application of FUSF Surcharge to Special Access Services

An FUSF surcharge will also be assessed to end user customers who order Special Access services from this tariff. The FUSF Surcharge will be determined by multiplying an FUSF Surcharge factor, as set forth in Section 31.4.26 following, by the end user customer's monthly, billing account level, interstate Special Access service charges.

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4.7 Rates and Charges

Rates and charges for End User Access Service are found in 31.4 following.

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