

INTERSTATE INTRALATA MESSAGE COMMUNICATION SERVICE

Regulations, Rates and Charges  
applying to the provision of  
Interstate IntraLATA Message Telecommunications Service  
for customers within the operating territories of the  
CITIZENS TELECOMMUNICATIONS COMPANIES  
listed on Title Page 2.

Interstate IntraLATA Message Telecommunications Services is provided by means of wire, fiber optics, radio or any other suitable technology or a combination thereof.

- (x) This entire tariff filed under the authority of Special Permission No. 93-1064 of the FCC.

ISSUING CARRIERS

Issued: March 31, 1994

Vice-President  
Regulatory

Effective: June 1, 1994

Citizens Telecommunications Company  
3 High Ridge Park  
Stamford, CT 06905

INTERSTATE INTRALATA MESSAGE COMMUNICATION SERVICE

1. All Regulations, Rates and Charges presented in this tariff are applicable to the following Issuing Carriers. Rate center locations for these Issuing Carriers are set forth in Section 6 following.

CITIZENS TELECOMMUNICATIONS COMPANY OF NEW YORK

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INTERSTATE INTRALATA MESSAGE TELECOMMUNICATIONS SERVICE

## Check Sheet

Title Pages 1 and 2 and Pages 1 to 62, inclusive of this tariff are effective as of the date shown. The original and revised pages named below contain all changes from the original tariff that are in effect on the date shown.

| <u>Page</u> | Number of<br>Revision Except<br><u>As Indicated</u> | <u>Page</u> | Number of<br>Revision Except<br><u>As Indicated</u> | <u>Page</u> | Number of<br>Revision Except<br><u>As Indicated</u> |
|-------------|---|-------------|---|-------------|---|
| Title 1     | Original  | 26          | Original  | 53          | Original  |
| Title 2     | Original  | 27          | Original  | 54          | Original  |
| 1           | Original  | 28          | Original  | 55          | Original  |
| 2           | Original  | 29          | Original  | 56          | Original  |
| 3           | Original  | 30          | Original  | 57          | Original  |
| 4           | Original  | 31          | Original  | 58          | Original  |
| 5           | Original  | 32          | Original  | 59          | Original  |
| 6           | Original  | 33          | Original  | 60          | Original  |
| 7           | Original  | 34          | Original  | 61          | Original  |
| 8           | Original  | 35          | Original  | 62          | Original  |
| 9           | Original  | 36          | Original  |             |   |
| 10          | Original  | 37          | Original  |             |   |
| 11          | Original  | 38          | Original  |             |   |
| 12          | Original  | 39          | Original  |             |   |
| 13          | Original  | 40          | Original  |             |   |
| 14          | Original  | 41          | Original  |             |   |
| 15          | Original  | 42          | Original  |             |   |
| 16          | Original  | 43          | Original  |             |   |
| 17          | Original  | 44          | Original  |             |   |
| 18          | Original  | 45          | Original  |             |   |
| 19          | Original  | 46          | Original  |             |   |
| 20          | Original  | 47          | Original  |             |   |
| 21          | Original  | 48          | Original  |             |   |
| 22          | Original  | 49          | Original  |             |   |
| 23          | Original  | 50          | Original  |             |   |
| 24          | Original  | 51          | Original  |             |   |
| 25          | Original  | 52          | Original  |             |   |

TABLE OF CONTENTS

Issued: March 31, 1994

Vice-President  
Regulatory

Effective: June 1, 1994

Citizens Telecommunications Company  
3 High Ridge Park  
Stamford, CT 06905

---

INTERSTATE INTRALATA MESSAGE TELECOMMUNICATIONS SERVICE

---

|  | <u>PAGE No.</u> |
|--|-----------------|
| <u>ISSUING CARRIERS</u>                    | Title Page 2    |
| <u>CONCURRING CARRIERS</u>                 | 6               |
| <u>CONNECTING CARRIERS</u>                 | 6               |
| <u>OTHER PARTICIPATING CARRIERS</u>        | 6               |
| <u>REGISTERED SERVICE MARKS</u>            | 6               |
| <u>REGISTERED TRADEMARKS</u>               | 6               |
| <u>EXPLANATION OF SYMBOLS</u>              | 7               |
| <u>EXPLANATION OF ABBREVIATIONS</u>        | 7               |
| <u>REFERENCE TO OTHER TARIFFS</u>          | 9               |
| <u>REFERENCE TO TECHNICAL PUBLICATIONS</u> | 9               |

TABLE OF CONTENTS (Cont'd)

---

Issued: March 31, 1994

Vice-President  
Regulatory

Effective: June 1, 1994

Citizens Telecommunications Company  
3 High Ridge Park  
Stamford, CT 06905

INTERSTATE INTRALATA MESSAGE TELECOMMUNICATIONS SERVICE

|   | <u>PAGE NO.</u> |
|---|-----------------|
| 1. <u>APPLICATION OF TARIFF</u>   | 10              |
| 2. <u>GENERAL REGULATIONS</u>   | 10              |
| 2.1 <u>Undertaking of the Telephone Company</u>   | 10              |
| 2.1.1 Scope   | 10              |
| 2.1.2 Limitations on Duration of Connections  | 11              |
| 2.1.3 Liability   | 11              |
| 2.1.4 Availability of Service   | 14              |
| 2.2 <u>Use</u>  | 15              |
| 2.2.1 Use of Service  | 15              |
| 2.2.2 Abuse and Fraudulent Use  | 16              |
| 2.2.3 Unlawful Purposes   | 17              |
| 2.3 <u>Obligations of the Customer</u>  | 17              |
| 2.4 <u>Payment Arrangements</u>   | 18              |
| 2.4.1 Payment of Service  | 18              |
| 2.4.2 Termination of Service for Cause  | 18              |
| 2.4.3 Advance Payment   | 18              |
| 2.4.4 Deposits  | 19              |
| 2.5 <u>Definitions</u>  | 19              |
| 2.6 <u>Connections of Terminal Equipment, Multiline Terminating Systems, Protective Circuitry and Community Systems</u> | 31              |

TABLE OF CONTENTS (Cont'd)

|  | <u>PAGE NO.</u>         |
|--|-------------------------|
| Issued: March 31, 1994   | Effective: June 1, 1994 |
| Vice-President<br>Regulatory<br>Citizens Telecommunications Company<br>3 High Ridge Park<br>Stamford, CT 06905 |                         |

---

 INTERSTATE INTRALATA MESSAGE TELECOMMUNICATIONS SERVICE
 

---

|       |   |    |
|-------|---|----|
| 2.7   | <u>Rate Determination</u>                                   | 31 |
| 2.7.1 | Distance Between Stations                                   | 32 |
| 2.7.2 | Time of Day and Day of Week                                 | 32 |
| 2.7.3 | Class of Service  | 32 |
| 2.7.4 | Timing of Messages  | 38 |
| 2.7.5 | Determining the Applicable Rate in Effect                   | 39 |
| 2.8   | <u>Credit Allowance for Interruptions</u>                   | 40 |
| 2.8.1 | Application   |    |
| 2.8.2 | Use of Another Means of Communication                       | 42 |
| 3.    | <u>INTERSTATE INTRALATA SERVICE</u>                         | 42 |
| 3.1   | <u>Application</u>  | 42 |
| 3.2   | <u>Classes of Service</u>                                   | 43 |
| 3.3   | <u>Rate and Charge Application</u>                          | 43 |
| 3.3.1 | Mileage Determination                                       | 43 |
| 3.3.2 | Initial Minute, Additional Minutes Service<br>and Discounts | 44 |
| 3.3.3 | Rates Applicable for Hearing or Speech Impaired<br>Persons  | 48 |
| 3.3.4 | Miscellaneous Rates   | 50 |
| 3.4   | <u>Rates and Charges</u>                                    | 57 |
| 4.    | <u>CONFERENCE SERVICE</u>                                   | 58 |
| 4.1   | <u>Application</u>  | 58 |
| 4.1.1 | Regulations   | 58 |
| 4.1.2 | Rates and Charge Application                                | 58 |
| 4.1.3 | Rates and Charges   | 60 |

TABLE OF CONTENTS (Cont'd)

PAGE NO.


---

 Issued: March 31, 1994

 Vice-President  
 Regulatory

Effective: June 1, 1994

 Citizens Telecommunications Company  
 3 High Ridge Park  
 Stamford, CT 06905

---

INTERSTATE INTRALATA MESSAGE TELECOMMUNICATIONS SERVICE

---

|       |                                    |    |
|-------|------------------------------------|----|
| 5.    | <u>DIAL CONFERENCE SERVICE</u>     | 60 |
| 5.1   | <u>Application</u>                 | 60 |
| 5.1.1 | Rate and Charge Application        | 61 |
| 6.    | <u>RATE CENTER LISTING BY LATA</u> | 62 |
| 6.1   | <u>New York and Pennsylvania</u>   | 62 |

CONCURRING CARRIERS

None

---

Issued: March 31, 1994

Vice-President  
Regulatory

Effective: June 1, 1994

Citizens Telecommunications Company  
3 High Ridge Park  
Stamford, CT 06905

---

INTERSTATE INTRALATA MESSAGE TELECOMMUNICATIONS SERVICE

CONNECTING CARRIERS

Highland Telephone Company  
Margaretville Telephone Company, Inc.  
New York Telephone  
Contel of Pennsylvania  
Sylvan Lake Telephone Company  
Warwick Valley Telephone Company

OTHER PARTICIPATING CARRIERS

NO OTHER PARTICIPATING CARRIERS

REGISTERED SERVICE MARKS

TRADEMARKS

REGISTERED

NONE

NONE

EXPLANATION OF SYMBOLS

- (C) - To signify changed regulation
- (D) - To signify discontinued rate or regulation
- (I) - To signify increase

---

Issued: March 31, 1994

Vice-President  
Regulatory

Effective: June 1, 1994

Citizens Telecommunications Company  
3 High Ridge Park  
Stamford, CT 06905

---

INTERSTATE INTRALATA MESSAGE TELECOMMUNICATIONS SERVICE

---

- (M) - To signify matter relocated without charge
- (N) - To signify new rate or regulation
- (R) - To signify reduction
- (S) - To signify reissued matter
- (T) - To signify a change in text but no change in rate or regulation
- (Z) - To signify a correction

EXPLANATION OF ABBREVIATIONS

- ANI - Automatic Number Identification
- AT&T - American Telephone and Telegraph Company
- BD - Business Day
- CO - Central Office
- Cont'd- Continued
- CPE - Customer-provided Equipment
- Ctx - Centrex
  
- dB - decibel
  
- f - frequency
- FCC - Federal Communications Commission
  
- Hz - Hertz
  
- IC - Interexchange Carrier
- ICB - Individual Case Basis
- IIMTS - Interstate IntraLATA Message Telecommunications Service
  
- LATA - Local Access and Transport Area
  
- MRC - Monthly Recurring Charge

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INTERSTATE INTRALATA MESSAGE TELECOMMUNICATIONS SERVICE

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EXPLANATION OF ABBREVIATIONS (Cont'd)

MTS - Message Telecommunications Service(s)

NPA - Numbering Plan Area

NRC - Nonrecurring Charge

NXX - Three-Digit Central Office Code

PRX - Private Branch Exchange

POT - Point of Termination

SWC - Serving Wire Center

V & H - Vertical & Horizontal

WATS- Wide Area Telecommunications Service(s)

INTERSTATE INTRALATA MESSAGE TELECOMMUNICATIONS SERVICE

REFERENCE TO OTHER TARIFFS

Whenever reference is made in this tariff to other tariffs of the Telephone Company, the reference is to the tariffs in force as of the effective date of this tariff, and to amendments thereto and successive issues thereof.

REFERENCE TO TECHNICAL PUBLICATIONS

The following Technical Publication is referenced in this tariff and may be obtained from the National Exchange Carrier Association, Inc., Director-Tariff and Regulatory Matters, 100 So. Jefferson Road, Whippany, NJ 07981 and the Federal Communications Commission's commercial contractor.

PUB AS No. 1, Issue II

Issued: May 4, 1984

Addendum: March, 1987

Available: May, 1984

Available: March, 1987

The following tariffs are referenced in this tariff and may be obtained from the Federal Communications Commission's commercial contractor.

AT&T Communications

Tariff FCC No. 1

Tariff FCC No. 10

1. Application of Tariff

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Effective: June 1, 1994

Citizens Telecommunications Company  
3 High Ridge Park  
Stamford, CT 06905

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INTERSTATE INTRALATA MESSAGE TELECOMMUNICATIONS SERVICE

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1.1 This tariff applies to Interstate IntraLATA Message Telecommunications Service furnished within the operating territories of the Issuing Carriers of this tariff (hereinafter referred to as the Telephone Company), or furnished jointly by the Telephone Company and concurring, connecting or other participating carriers, as set forth below in 1.1.1 through 1.1.2. Service under this tariff is furnished only between stations within the operating territories of the Citizens Telecommunications Companies and its connecting companies.

1.1.1 Interstate service between points within the operating territories of the Telephone Company and its connecting companies as specified in Section 3 following.

1.1.2 Conference Service as specified in Section 4 and Dial Conference specified in Section 5.

2. General Regulations

2.1 Undertaking the Telephone Company

2.1.1. Scope

(A) Interstate IntraLATA Message Telecommunications Service (IIMTS) is the furnishing of those service components required for telecommunication between stations in different local service areas within the same LATA in accordance with the regulations and system of charges specified in this tariff. The message charges specified in this tariff are in payment for Interstate IntraLATA Message Telecommunications Service furnished between the calling and called station.

2. General Regulations (Cont'd)

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Issued: March 31, 1994

Vice-President  
Regulatory

Effective: June 1, 1994

Citizens Telecommunications Company  
3 High Ridge Park  
Stamford, CT 06905

---

INTERSTATE INTRALATA MESSAGE TELECOMMUNICATIONS SERVICE

---

2.1 Undertaking of the Telephone Company (Cont'd)2.1.1 Scope (Cont'd)

- (B) The Telephone Company does not undertake to transmit messages but furnishes the use of its service to its customers for telecommunications.
- (C) The design, maintenance and operation of Interstate IntraLATA Message Telecommunications Service envisions that communications will originate or terminate at a station of the associated exchange telephone service used for IIMTS. Connections of Customer or Other Carrier-provided communications systems may be made to IIMTS. However, the Telephone Company will not be responsible for the through transmission of signals or for the quality of transmission on such connections.

2.1.2 Limitations on Duration of Connections

The Telephone Company reserves the right to limit the duration of connection when necessary because of a shortage of service components caused by emergency conditions.

2.1.3 Liability

- (A) The Telephone Company's liability, if any, for its willful misconduct is not limited by this tariff. With respect to any other claim or suit, by a customer or by any others, for damages associated with the installation, provision, termination, maintenance, repair or restoration and subject to the provision of (C) through (E) following, the

2. General Regulations (Cont'd)2.1 Undertaking of the Telephone Company (Cont'd)

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Issued: March 31, 1994Vice-President  
Regulatory

Effective: June 1, 1994

Citizens Telecommunications Company  
3 High Ridge Park  
Stamford, CT 06905

---

INTERSTATE INTRALATA MESSAGE TELECOMMUNICATIONS SERVICE

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2.1.3 Liability (Cont'd)

(A) (Cont'd)

Telephone Company's liability, if any, shall not exceed an amount equal to the initial period charge applicable for such a message to the called station. This liability shall be in addition to any billing adjustment that may otherwise be appropriate.

(B) The Telephone Company is not liable for damages associated with service, channels, or equipment which it does not furnish.

(C) The Telephone Company is not liable for damages to a premises resulting from the furnishing of IIMTS, including the installation and removal of equipment and associated wiring, unless the damage is caused by the Telephone Company's negligence.

(D) The Telephone Company shall be indemnified, defended and held harmless by the customer against any claim, loss or damage arising from the customer's use of services offered under this tariff, involving:

(1) Claims for libel, slander, invasion of privacy, or infringement of copyright arising from the customer's own communications.

2. General Regulations (Cont'd)

2.1 Undertaking of the Telephone Company (Cont'd)

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Issued: March 31, 1994

Vice-President  
Regulatory

Effective: June 1, 1994

Citizens Telecommunications Company  
3 High Ridge Park  
Stamford, CT 06905

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INTERSTATE INTRALATA MESSAGE TELECOMMUNICATIONS SERVICE

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2.1.3 Liability (Cont'd)

## (D) (Cont'd)

- (2) Claims for patent infringement arising from the customer's acts combining or using the service furnished by the Telephone Company in connection with facilities or equipment furnished by the customer or;
- (3) All other claims arising out of any act of omission of the customer or in the course of using services provided pursuant to this tariff.

(E) The Telephone Company does not guarantee or make any warranty with respect to IIMTS when used in an explosive atmosphere. The Telephone Company shall be indemnified, defended, and held harmless by the customer and user against all claims, losses or damages by any person relating to IIMTS provided pursuant to this tariff when used in an explosive atmosphere.

(F) No license under patents (other than the limited license to use) is granted by the Telephone Company or shall be implied or arise by estoppel, with respect to any service offered under this tariff. The Telephone Company will defend the customer and user against claims of patent infringement arising solely from the use by the customer or user of IIMTS offered under this tariff and will indemnify such customer or user for any damages awarded based solely on such claims.

2. General Regulations (Cont'd)2.1 Undertaking of the Telephone Company (Cont'd)2.1.3 Liability (Cont'd)

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3 High Ridge Park  
Stamford, CT 06905

INTERSTATE INTRALATA MESSAGE TELECOMMUNICATIONS SERVICE

- (G) The Company's failure to provide or maintain service under this tariff shall be excused by labor difficulties, governmental orders, civil commotions, acts of God, and other circumstances beyond the Company's reasonable control, subject to the Credit Allowances for Interruptions provisions of this tariff.

2.1.4 Availability of Service

- (A) The use and restoration of service shall be in accordance with Part 64 Subpart (D) of the Federal Communications Commission's Rules and Regulations, which specifies the priority system for such activities.

Based on compliance with part 64 Subpart (D) rules, where a shortage of service components exists at any time either for temporary or protracted periods, the establishment of Interstate IntraLATA Message Telecommunications Service (IIMTS) shall take precedence over all other services.

2. General Regulations (Cont'd)

2.1 Undertaking of the Telephone Company (Cont'd)

2.1.4 Availability of Service (Cont'd)

- (B) Service is furnished subject to the availability of the service components required, the Telephone Company will:

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3 High Ridge Park  
Stamford, CT 06905

---

INTERSTATE INTRALATA MESSAGE TELECOMMUNICATIONS SERVICE

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- (1) determine which of these components shall be used.
- (2) make modifications to those components at its option.

2.2 Use

2.2.1 Use of Service

The service is provided for use by the customer and those authorized by the customer, providing that all usage is subject to the provisions of this tariff.

Interstate IntraLATA Message Telecommunications Services, (IIMTS) may be used for non-voice transmission on a two- point basis between points within the same LATA.

2. General Regulations (Cont'd)

2.2 Use (Cont'd)

2.2.1 Use of Service (Cont'd)

The Telephone Company provided access and local business exchange service may be used for the purpose of providing access to resold or shared Interstate IntraLATA Message Telecommunications notwithstanding any tariff regulations

INTERSTATE INTRALATA MESSAGE TELECOMMUNICATIONS SERVICE

respecting resale and sharing contained in Telephone Exchange Service Tariffs of the Telephone Company.

2.2.2 Abuse and Fraudulent Use

The service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of service includes:

- (A) the use of the services of the Telephone Company to transmit a message, locate a person or otherwise to give or obtain information, without payment of the charge applicable for service;
- (B) the act or to attempt assistance of another to act or obtain IIMTS by rearranging, tampering with, or making connection with any service components of the Telephone Company, or by any trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid, in whole or in part, payment of the regular charge for such service;

2. General Regulations (Cont'd)

2.2 Use (Cont'd)

2.2.2 Abuse and Fraudulent Use (Cont'd)

- (C) the use of the Telephone Company's service for a call or calls, anonymous or otherwise, in a manner reasonably expected to frighten, abuse, torment, or harass another;
- (D) the use of profane or obscene language;

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Citizens Telecommunications Company  
3 High Ridge Park  
Stamford, CT 06905

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INTERSTATE INTRALATA MESSAGE TELECOMMUNICATIONS SERVICE

---

(E) the use of the service in such a manner as to unreasonably interfere with the use of the service by one or more other customers.

2.2.3 Unlawful Purposes

The service is furnished subject to the condition that it will not be used for and unlawful purpose.

2.3 Obligations of the Customer

The calling party is responsible for establishing its identity in the course of any communication as often as may be necessary.

The calling party shall be solely responsible for establishing the identity of the person or persons with whom connection is made at the called station or stations.

2. General Regulations (Cont'd)

2.4 Payment Arrangement

2.4.1 Payment of Service

The customer is responsible for payment of all charges for services furnished, including for services originated or charges accepted at the customer's station and for charges billed the customer for calling card messages.

The charges for calls are due upon presentation of the bill and are billed and collected by the Telephone Company or the

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INTERSTATE INTRALATA MESSAGE TELECOMMUNICATIONS SERVICE

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connecting company from whose station the calls were sent-paid or at whose station the calls were received collect.

2.4.2 Termination of Service for Cause

Upon nonpayment of any sum due to Telephone Company, or upon a violation of any of the conditions governing the furnishing of service, the Telephone Company may, without incurring any liability and by written notice to the customer, discontinue furnishing said service.

2.4.3 Advance Payment

Applicants for Interstate IntraLATA Message Telecommunications Service, whose financial responsibility is not a matter of general knowledge or who are not connected in a substantial way with a firm, corporation or other concern of established credit, may be required to make an advance payment of at least one month's estimated charges.

2. General Regulations (Cont'd)

2.4 Payment Arrangement (Cont'd)

2.4.4 Deposits

The Telephone Company may, in order to safeguard its interests, require an applicant or a customer to deposit a sum up to an amount equal to twice the estimated average monthly charge for IIMTS usage.

Such deposit will be held by the Telephone Company as a guarantee of the payment of charges provided for herein. The fact that a deposit has been made in no way relieves the applicant or

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INTERSTATE INTRALATA MESSAGE TELECOMMUNICATIONS SERVICE

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customer from complying with the prompt payment of bills on presentation. At such time as the service is terminated, the amount of the deposit is credited to the customer's account and any credit balance which may remain is refunded. At the option of the Telephone Company such a deposit may be refunded or credited to the customer at any time prior to termination of the service.

In case of a cash deposit, for the period the deposit is held by the Telephone Company, the customer will receive simple interest at the rate of 6% per annum, unless a different rate has been established by the appropriate legal authority within the state.

## 2.5 Definitions

### Bill of Third Party

The term "Bill to the Third Party" denotes a billing arrangement by which a call may be charged to an authorized station, as determined by the Telephone Company, other than the station originating the call or station where the call is terminated.

## 2. General Regulations (Cont'd)

### 2.5 Definitions (Cont'd)

#### Call Forwarding

Call Forwarding denotes that feature whereby a call is placed to a customer's telephone number in one exchange (the call forwarding location is automatically forwarded by Telephone central office equipment to a station designated by said customer in another exchange.

#### Calling Card

The term "Calling Card" denotes a credit/charge card for use in billing IIMTS calls.

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INTERSTATE INTRALATA MESSAGE TELECOMMUNICATIONS SERVICE

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Collect Call

The term "Collect Call" denotes a billing arrangement by which the charge for a call may be reversed provided the charge is accepted at the called station. A collect call may be billed to a Calling Card or third party number. In the case of public or semi-public coin telephone the charges must be billed to a Calling Card or third party number, or the call may be reoriginated from the called station.

2. General Regulations (Cont'd)

2.5 Definitions (Cont'd)

Communication System

The term "Communications System" denotes channels and other facilities which are capable, when not connected to Interstate IntraLATA Message Telecommunications Service, of communications between customer-provided terminal equipment or Telephone Company stations.

Credit Card

See Calling Card

Customer

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INTERSTATE INTRALATA MESSAGE TELECOMMUNICATIONS SERVICE

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The term "Customer" denotes the person, firm or corporation responsible for the payment of charges and compliance with the regulations of the Telephone Company.

Customer Dialed Calling Card Station

The term "Customer Dialed Calling Card Station" denotes that service where the person originating the call dials prescribed numbers in order to complete the message without operator assistance (unless it is necessary to record the originator's calling card number), and the message is billed to a calling card number.

2. General Regulations (Cont'd)2.5 Definitions (Cont'd)Customer-Provided Terminal Equipment

The term "Customer- Provided Terminal Equipment" denotes devices or apparatus and their associated wiring, provided by a customer, which do not constitute a multiline terminating system or a communications system and which, when connected to the communications path of the telecommunications network, are connected either electrically, acoustically or inductively.

Dial Station

The term "Dial Station" denotes that service where the person originating the call dials the telephone number desired, completing the message without the assistance of an operator and the message is billed to the originating number.

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INTERSTATE INTRALATA MESSAGE TELECOMMUNICATIONS SERVICE

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Dial Station-to-Station

(See Dial Station)

Exchange

The term "Exchange" denotes a unit generally smaller than a local access and transport area, established by the Telephone Company for the administration of communications service in a specific area which usually embraces a city, town or village and its environs. It consists of one or more central offices together with the associated facilities used in furnishing communications service within that area. One or more designated exchanges comprise a given local access and transport area.

2. General Regulations (Cont'd)2.5 Definitions (Cont'd)Grandfathered

The term "Grandfathered" denotes terminal equipment, multiline terminating systems, protective circuitry or connecting arrangements directly connected at the customer's premises to Interstate IntraLATA Message Telecommunications Service in accordance with Telephone Company tariffs, and that are considered grandfathered under Part 68 of the Federal Communications Commission's Rules and Regulations because;

- (A) such terminal equipment was directly connected to the telecommunications network prior to July 1, 1979 and is of a type which was directly connected to the telecommunications network as of October 17, 1977.

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Citizens Telecommunications Company  
3 High Ridge Park  
Stamford, CT 06905

INTERSTATE INTRALATA MESSAGE TELECOMMUNICATIONS SERVICE

- (B) such multiline terminating systems are directly connected to the telecommunications network prior to January 1, 1980 and are a type which was directly connected to the telecommunications network as of June 1, 1978.
  
- (C) such protective circuitry or connecting arrangements associated with customer-provided terminal equipment or multiline terminating-systems are directly connected to the telecommunications network and are a type which was directly connected to the telecommunications network prior to the dates set forth in (A) and (B) preceding, as appropriate.

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INTERSTATE INTRALATA MESSAGE TELECOMMUNICATIONS SERVICE

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2. General Regulations (Cont'd)

2.5 Definitions (Cont'd)

Initial and Additional Period

The term "Initial period" denotes the interval of time allowed at the rate quoted for a connection between given points.

The term "Additional Period" denotes the unit of time used for measuring and charging for time in excess of the initial period.

Interface

the term "Interface" denotes that point on the premises of the customer at which provision is made for connection of other than Telephone Company provided facilities to facilities provided by the Telephone Company.

Interstate IntraLATA Message Telecommunications Service (IIMTS)

The term "Interstate IntraLATA Message Telecommunication Service" applies to service between points in different states which are in the same Local Access and Transport Area.

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INTERSTATE INTRALATA MESSAGE TELECOMMUNICATIONS SERVICE

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2. General Regulations (Cont'd)

2.5 Definitions (Cont'd)

Local Access and Transport Area (LATA)

The term "Local Access and Transport Area" denotes a geographic area established for the provision and administration of communications service. It encompasses one or more designated exchanges, which are grouped to service common social, economic and other purposes.

Main Billed Account

The local exchange telephone number associated with a customer name address into which IIMTS charges are billed.

Multiline Termination System

The term "Multiline Terminating System" denotes switching equipment (e.g., PBX, Centrex, ACD, tandem switching equipment) and key telephone-type systems which are capable of terminating more than one local central office line, WATS access line, private line service or communications system.

2. General Regulations (Cont'd)

2.5 Definitions (Cont'd)

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Regulatory

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Citizens Telecommunications Company  
3 High Ridge Park  
Stamford, CT 06905

---

INTERSTATE INTRALATA MESSAGE TELECOMMUNICATIONS SERVICE

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Network Control Signaling

The term "Network Control Signaling" denotes the transmission of signal used in the telecommunications network which perform functions such as supervision (control, status, and charging signals), address signaling (e.g., dialing), calling and called number identification, and audible tone signals (call progress signals indicating re-order or busy conditions, alerting, coin denominations, coin collect and coin return tones) to control the operation of switching machines in the telecommunications network.

Network Control Signaling Unit

The term "Network Control Signaling Unit" denotes the terminal equipment furnished for the provision of network control signaling.

Operator Station

The term "Operator Station" denotes Station-to-Station service other than Dial Station service or Customer Dialed Calling Card Station service.

2. General Regulations (Cont'd)

2.5 Definitions (Cont'd)

Operator Station-to-Station

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Vice-President  
Regulatory

Effective: June 1, 1994

Citizens Telecommunications Company  
3 High Ridge Park  
Stamford, CT 06905

---

INTERSTATE INTRALATA MESSAGE TELECOMMUNICATIONS SERVICE

---

(See Operator Station)

Other Common Carrier (OCC)

The term "Other Common Carrier" denotes:

- (A) Specialized Common Carrier, Interexchange Carriers (InterLATA Carriers), Domestic and International Record Carriers and Domestic Satellite Carriers engaged in providing private line voice, data or video services or other services such carriers may be allowed by the Federal Communications Commission to provide.
- (B) All resellers not included in (A) preceding.

Person-to-Person

The term "Person-to-Person" denotes that service where the person originating the call requested the operator to reach a particular person, mobile station, department, or office.

2. General Regulations (Cont'd)

2.5 Definitions (Cont'd)

Premises

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Regulatory

Effective: June 1, 1994

Citizens Telecommunications Company  
3 High Ridge Park  
Stamford, CT 06905

---

INTERSTATE INTRALATA MESSAGE TELECOMMUNICATIONS SERVICE

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The term "Premises" denotes a building or buildings on continuous property (except railroad right-of-way, etc.) not separated by a public thoroughfare.

Registered

The term "Registered" denotes terminal equipment, protective circuitry and multiline terminating systems which comply with Registration provisions of Part 68 of the Federal Communications Commission's Rules and Regulations.

Service Terminating Arrangement

The term "Service Terminating Arrangement" denotes Telephone Company-provided equipment which terminates exchange telephone service, used for Interstate IntraLATA Message Telecommunications Service (IIMTS), at a customer's premises. The "Service Terminating Arrangements" provides a clearly delineated interface which facilitates the design, isolation and testing of IIMTS. Where a Protective Connecting Arrangement is required, the "Service Terminating Arrangement" is provided as a part of the Protective Connecting Arrangement.

2. General Regulations (Cont'd)

2.5 Definitions (Cont'd)

Station

INTERSTATE INTRALATA MESSAGE TELECOMMUNICATIONS SERVICE

The term "Station" denotes the network control signaling unit and any other equipment provided in accordance with Telephone Exchange Service Tariffs of the Telephone Company's concurring and connecting carriers, or tariffs of the Telephone Company's other participating carriers, or furnished by foreign telephone administrations, at a customer's premises or at a public or semi-public telephone locations or in a Telephone Company central office for call forwarding which enables a customer to establish communication connections and to effect communications through such connections.

Station-to-Station

The term "Station-to-Station" denotes that service where the person originating the message does not specify the person, mobile station department, or office to be reached.

Switching Equipment

The term "Switching Equipment" denotes equipment which performs the function of establishing and releasing connection between:

2. General Regulations (Cont'd)

2.5 Definitions (Cont'd)

Switching Equipment (Cont'd)

(A) two or more Telephone Company-provided services, or;

INTERSTATE INTRALATA MESSAGE TELECOMMUNICATIONS SERVICE

- (B) telephone Company-provided service or services and a communications system or systems provided by the customer, or Other Common Carrier.

This equipment will establish each connection to transmit communications, and shall operate to release the connection, or generate a supervisory signal for the manual release of the connection by an attendant immediately following the conclusion of each call.

Telephone Company

The term "Telephone Company" denotes the Citizens Telecommunications Companies, its concurring carriers and its connecting carriers, either individually or collectively.

Transient Land Mobile Unit

The term "Transient Land Mobile Unit" denotes a land mobile unit communicating through a base station other than the base station with which it is normally associated.

United States

The term "United States" denotes mainland, i.e., the District of Columbia and all states except Alaska and Hawaii.

2. General Regulations (Cont'd)

2.6 Connections of Terminal Equipment, Multiline Terminating Systems, Protective Circuitry and Communication Systems

Terminal equipment, multiline terminating systems and protective circuitry which are connected to IIMTS must comply with Part 68 of the Federal Communications Commission's Rules and Regulations.

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INTERSTATE INTRALATA MESSAGE TELECOMMUNICATIONS SERVICE

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It is anticipated that all equipment or systems that are connected will be registered. However, in some cases, alternative methods of connection are available.

Terminal Equipment, multiline terminating systems and protective circuitry may be connected to IIMTS where such connection is made in accordance with the provisions of Technical Reference Publication AS No. 1 and 2.1 through 2.4 of this Tariff.

## 2.7 Rate Determination

The rate for an IIMTS call is determined by factors such as:

- distance between the rate centers of the originating (calling) station and the terminating (called) station
- time of day and day of week
- duration of call
- call of service

The specific factors which apply to a given IIMTS call and their application are listed in the rate section applicable to that type of call. The regulations pertaining to those factors are as follows:

## 2. General Regulations (Cont'd)

### 2.7 Rate Determination (Cont'd)

#### 2.7.1 Distance Between Stations

The distance between two stations within the LATA is measured based on the airline mileage between rate centers as set forth in AT&T Communications Tariff FCC No. 10.

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INTERSTATE INTRALATA MESSAGE TELECOMMUNICATIONS SERVICE

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2.7.2 Time of Day and Day of Week

The rate charged is determined in part by the day of the week and the time of the day at the originating (calling) station. Different rates may be applicable to a call at different times of the day and on certain days of the week as specified in the appropriate rate section for that call.

2.7.3 Class of Service

For the purpose of rate application, one of the following classes of service may be applied to a given call:

2. General Regulations (Cont'd)

2.7 Rate Determination (Cont'd)

2.7.3 Class of Service (Cont'd)

(A) Dial Station

- (1) The Dial Station class of service applies when the person originating the call dials the telephone number desired without the assistance of an operator and the

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Issued: March 31, 1994

Vice-President  
Regulatory

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Citizens Telecommunications Company  
3 High Ridge Park  
Stamford, CT 06905

INTERSTATE INTRALATA MESSAGE TELECOMMUNICATIONS SERVICE

call is billed to the calling station. It does not include calls from public or semi-public coin telephone. Dial Station rates also apply when:

- (a) An operator records the calling station number where automatic recording equipment is not available.
- (b) A call is placed from a dormitory station and an operator records a special identification number issued by the Telephone Company for billing purposes to students of colleges or universities. The calling station must be equipped with Dormitory Centrex Service or a PBX equipped with Direct Inward Dial and Identification Outward Dial service as defined in the telephone Company's Local Exchange Tariff.

2. General Regulations (Cont'd)

2.7 Rate Determination (Cont'd)

2.7.3 Class of Service (Cont'd)

(A) Dial Station (Cont'd)

(1) (Cont'd)

- (c) A call is forwarded by Call-Forwarding equipment.

INTERSTATE INTRALATA MESSAGE TELECOMMUNICATIONS SERVICE

- (d) An operator reaches the called station because of trouble on the network.
- (e) An operator places a call for a calling party who identifies himself/herself as being handicapped and unable to dial the call due to his/her handicap.
- (f) An operator reestablishes a Dial Station call that has been interrupted after the called station has been reached.
- (g) An Operator places a call because service components are not available for dial completion.

2. General Regulations (Cont'd)

2.7 Rate Determination (Cont'd)

2.7.3 Class of Service (Cont'd)

(B) Operator

The Operator Station class of service applies when calls are completed with the assistance of an operator except as specified for the Dial Station or Customer Dialed Calling Card Station classes of service. Operator Station rates also apply to:

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INTERSTATE INTRALATA MESSAGE TELECOMMUNICATIONS SERVICE

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- (1) Calls originated at a public or semi-public coin or a Charge-a-Call telephone (except for Person-to-Person and Customer Dialed Calling Card Station calls),
  - (2) Calls for which the Company furnishes time and/or charge information to customers such as hospitals, hotels or motels to permit the collection of charges for calls dialed by extension users.
- (C) Customer Dialed Calling Card Station

The Customer Dialed Calling Card Station class of service applies when the person originating the call:

2. General Regulations (Cont'd)

2.7 Rate Determination (Cont'd)

2.7.3 Class of Service (Cont'd)

- (C) Customer Dialed Calling Card Station (Cont'd)
- (1) dials the digit zero, plus the telephone number, plus a calling card number (where equipment is available) to complete the call without operator assistance, or
  - (2) dials the digit zero, plus the telephone number (0 + number) to complete the call. In such cases

INTERSTATE INTRALATA MESSAGE TELECOMMUNICATIONS SERVICE

operator assistance is limited to recording the calling card number for billing purposes, or

- (3) dials the operator and places a calling card Station-to-Station call when equipment capability precludes either of the foregoing.

(D) Person-to-Person

The Person-to-Person class of service applies when the person originating the call specifies the particular party to be reached by an operator. That party may be:

2. General Regulations (Cont'd)

2.7 Rate Determination (Cont'd)

2.7.3 Class of Service (Cont'd)

(D) Person-to-Person (Cont'd)

- a person.
- a mobile station through miscellaneous Common Carrier attendant.
- a station, department, or office through a PBX attendant.

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INTERSTATE INTRALATA MESSAGE TELECOMMUNICATIONS SERVICE

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After the called station has been reached, if the calling party requests or agrees to speak to a party other than the party initially specified, the call is still classified as Person-to-Person. The calling party is responsible for identifying the party at the called station.

Person-to-Person also applies when the call originator requests an operator to make arrangements with a called party to establish a call at a specified time.

2. General Regulations (Cont'd)

2.7 Rate Determination (Cont'd)

2.7.4 Timing of Messages

Chargeable time includes the initial period plus the additional period, if any, and is determined as follows:

- (A) On all call, other than person-to-person, chargeable time begins when connection is established between the calling station and the called station, PBX, or a mobile radio system for Public Land Mobile Service.
- (B) On Person-to-Person messages, chargeable time begins when connection is established between the calling

INTERSTATE INTRALATA MESSAGE TELECOMMUNICATIONS SERVICE

person and a specified person, station, department, office or an agreed-upon alternate.

- (C) Chargeable time ends when the calling station “hangs up”. If the called station “hangs up” by the calling station does not, chargeable time ends when connection is released either by automatic time equipment in the telecommunications network or by the operator.

2. General Regulations (Cont'd)

2.7 Rate Determination (Cont'd)

2.7.4 Timing of Messages (Cont'd)

- (D) When exchange telephone service used for Interstate IntraLATA Message Telecommunications Service is directly connected (i.e., not connected through a Multiline Terminating System) at a customer’s premises to a communications system, chargeable time for all classes of service begins when a call from the telecommunications network terminates in or passes through the first multiline terminating system or terminal equipment on that communications system. It is the customer’s responsibility to furnish appropriate answer supervision to the point of

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INTERSTATE INTRALATA MESSAGE TELECOMMUNICATIONS SERVICE

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connection with the exchange telephone service so that chargeable time may begin.

2.7.5 Determining the Applicable Rate in Effect

For all calls, the rate in effect at the calling station at the time the connection is established applies to the entire call.

2. General Regulations (Cont'd)

2.8 Credit Allowances for Interruptions

2.8.1 Application

A credit allowance is applicable to that portion of a call which is interrupted due to poor transmission (e.g., noisy circuit condition), one-way transmission (one party is unable to hear the other), or involuntary disconnection (cut-off) of the call caused by components of IIMTS.

A customer may also be granted credit for reaching a wrong number. To receive the proper credit, the customer must notify the Company operator or Telephone Company office and furnish the called number, the trouble experienced (e.g., cut-off, noisy circuit, reached wrong number etc.), the class

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INTERSTATE INTRALATA MESSAGE TELECOMMUNICATIONS SERVICE

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of call, and the approximate time the call was placed. At the customer's option, when the Company operator is notified, the operator will attempt to re-establish the call. IIMTS charges will apply to the re-established call. Credit allowances for interruptions to a call to interstate Directory Assistance are stated in "Directory Assistance Charge," found in Section 3.3.4 (C) following.

2. General Regulations (Cont'd)

2.8 Credit Allowances for Interruptions (Cont'd)

2.8.1 Application (Cont'd)

(A) Interruptions to Established Calls

When a call billed under this tariff is interrupted due to cut-off, one-way transmission, or poor transmission conditions, the customer will receive credit equivalent to one minute (i.e., the last minute of the call).

(B) Wrong Numbers

When a wrong number is reached a credit equivalent of one minute (i.e., the last minute) for the call will be granted if the customer reports the situation promptly to the

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INTERSTATE INTRALATA MESSAGE TELECOMMUNICATIONS SERVICE

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telephone Company operator or a Telephone Company office.

(C) When Credit Allowances Do Not Apply

Credit allowances for an IIMTS call do not apply for:

2. General Regulations (Cont'd)

2.8 Credit Allowances for Interruptions (Cont'd)

2.8.1 Application (Cont'd)

(C) When Credit Allowances Do Not Apply (Cont'd)

- interruptions not reported to the Telephone Company
- interruptions that are due to the failure of power, equipment or systems not provided by the Telephone Company, or
- interruptions caused by the failure of other services provided by the Telephone Company which are connect to IIMTS.

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INTERSTATE INTRALATA MESSAGE TELECOMMUNICATIONS SERVICE

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2.8.2 Use of Another Means of Communication

If the customer elects to use another means of communication during the period of interruption, the customer must pay the charges for the alternative service used.

3. Interstate IntraLATA Service

3.1 Application

Service between two points in the LATA is furnished as set forth in 3.2 through 3.3.4 following. Service between three or more points (Conference Service) is furnished as set forth in Section 4 following.

3. Interstate IntraLATA Service (Cont'd)

3.2 Classes of Service

Service is offered on a Dial Station, Customer Dialed Calling Card Station, Operator Station or Person-to-Person basis.

In order to control fraud, the Telephone Company may refuse to accept Calling Cards which it determines to be valid.

Collect calls are permissible between all stations except that the Collect Call option is not available for calls to a public or semi-public coin station.

3.3 Rate and Charge Application

3.3.1 Mileage Determination

Rates for service points in the LATA are based on the airline mileages between rate centers as determined by information provided in AT&T Communications Tariff FCC No. 10. Rate

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INTERSTATE INTRALATA MESSAGE TELECOMMUNICATIONS SERVICE

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centers to which this tariff applies for the provision of IIMTS are listed in Section 6 following. Rates applicable for mileages obtained are as provided in 3.4 following.

- (A) Where One Station Involves a Zoned City - Calculate the airline mileage between the rate center of the specific city zone and the rate center of the distant station. If the mileage determined is 40 miles or less, this is the correct mileage for rate determination. If the mileage determined is 41 miles or greater, recalculate the mileage using the

3. Interstate IntraLATA Service (Cont'd)

3.3 Rate and Charge Application (Cont'd)

3.3.1 Mileage Determination (Cont'd)

- (A) (Cont'd)

rate center of the distant station and the master rate center of the zoned city (in lieu of the rate center of the specific city zone). This mileage, with a minimum of 41 miles applicable, is the correct mileage for rate determination.

- (B) Were Both Stations Involved Zoned Cities - calculate the airline mileage using the rate centers of the specific city zones involved in each city. If the calculated mileage is 40 miles or less, this is the correct mileage for rate determination. If the calculated mileage is 41 miles or greater, recalculate the mileage using the master rate centers of the cities (in lieu of the rate centers of the specific city zones involved). This mileage, with a minimum of 41 miles applicable, is the correct mileage

---

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Citizens Telecommunications Company  
3 High Ridge Park  
Stamford, CT 06905

---

INTERSTATE INTRALATA MESSAGE TELECOMMUNICATIONS SERVICE

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for rate determination.

3.2.2 Initial Minute, Additional Minutes, Service Charges and Discounts

Rates are stated in terms of initial minute, additional minutes and service charges as indicated in 3.4 following.

3. Interstate IntraLATA Service (Cont'd)

3.3 Rate and Charge Application (Cont'd)

3.3.2 Initial Minute, Additional Minutes, Service Charges and Discounts  
(Cont'd)

(A) Initial Period

Initial period rates are for connections of one minute or any fraction thereof.

(B) Additional Minutes

Additional minute rates are for each additional minute or any fraction thereof that the connection continues beyond the initial minute.

(C) Dial Station

Only initial minute and additional minute rates apply.

(D) Customer Dialed Calling Card Station, Operator Station and Person-to Person

INTERSTATE INTRALATA MESSAGE TELECOMMUNICATIONS SERVICE

Initial minute and additional minute rates apply in addition to a Service Charge.

3. Interstate IntraLATA Service (Cont'd)

3.3 Rate and Charge Application (Cont'd)

3.3.2 Initial Minute, Additional Minutes, Service Charges and Discounts  
(Cont'd)

(E) Service Charge

A Service Charge applies to each Customer Dialed Calling Card station, Operation Station or Person-to-Person call. This charge is added to the initial minute and additional minute charges. Discounts do not apply to the Service Charge.

(F) Discounts

Discounts for the Evening, Night & Weekend reduced rate periods are expressed as a percent reduction of the charge calculated at the rates for initial minute and additional minutes. They are applied to that portion of the messages occurring within the rate discount periods stated in the rate table.

For the initial period, the discount applicable at the start

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 INTERSTATE INTRALATA MESSAGE TELECOMMUNICATIONS SERVICE
 

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of chargeable time at the calling station applies. For additional minute(s), the discount applicable is that discount which is in effect at the calling station when the

3. Interstate IntraLATA Service (Cont'd)

3.3 Rate and Charge Application (Cont'd)

3.3.2 Initial Minute, Additional Minutes, Service Charges and Discounts  
(Cont'd)

(F) Discounts (Cont'd)

additional minute(s) occurs. That is, if chargeable time begins during the Evening Rate period, the evening discount applies to the initial period and to any additional minutes that the call continues during that rate period. If the call continues into a different rate period, the appropriate rates from that rate period apply to any additional minutes occurring in that rate period. If an additional minute is split between two rate periods, the rate period applicable at the start of the minute applies to that entire minute. If the computed charges include a fraction of a cent, the fraction is rounded down to the next whole cent (e.g., \$1.426 would be rounded down to \$1.42).

For the following holidays, the evening rate period discount is used, unless a lower rate would normally apply.

New Year's Day

Labor Day

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Issued: March 31, 1994

Vice-President  
Regulatory

Effective: June 1, 1994

Citizens Telecommunications Company  
3 High Ridge Park  
Stamford, CT 06905

INTERSTATE INTRALATA MESSAGE TELECOMMUNICATIONS SERVICE

|                         |                  |
|-------------------------|------------------|
| Martin Luther King Day* | Columbus Day*    |
| Washington Birthday*    | Veterans Day     |
| Memorial Day*           | Thanksgiving Day |
| Independence Day        | Christmas Day    |

\* Applies to federally observed day only.

Issued: March 31, 1994

Vice-President  
Regulatory

Effective: June 1, 1994

Citizens Telecommunications Company  
3 High Ridge Park  
Stamford, CT 06905

---

INTERSTATE INTRALATA MESSAGE TELECOMMUNICATIONS SERVICE

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3. Interstate IntraLATA Service (Cont'd)

3.3 Rate and Charge Application (Cont'd)

3.3.3 Rates Applicable for Hearing of Speech Impaired Persons

(A) Application

Persons who have been certified in writing by a licensed physician, audiologist, speech pathologist, or appropriate State or Federal agency as having a hearing or speech impairment which precludes oral communications and who have and use a telecommunications device for visual communications, will receive a day and evening adjustment on Directly Dialed Station-to-Station calls which do not require the intervention of an operator.

(B) Rate Adjustment

The adjustment applied to rate tables in 3.4 will be as follows:

- Calls placed during the day rate period will be charged at the evening rate.
- Calls placed during the evening rate period will be charges at the night and weekend rate.

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INTERSTATE INTRALATA MESSAGE TELECOMMUNICATIONS SERVICE

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3. Interstate IntraLATA Service (Cont'd)

3.3 Rate and Charge Application (Cont'd)

3.3.3 Rates Applicable for Hearing of Speech Impaired Persons  
(Cont'd)

(C) Certification

The written certification of speech or hearing impairment must be presented to the Telephone Company Business Office which serves the residence of the certified person.

The Telephone Company Business office, upon request, will provide a certification form for use by the applicant.

(D) Limitations

The adjustment is provided for use by the speech or hearing impaired customer. It is only applicable to IIMTS charges for calls originated from and billed to the telephone exchange service of the residence of the certified speech or hearing impaired person. The adjustment is applicable to only one telephone exchange service for a person or at a residence.

3. Interstate IntraLATA Service (Cont'd)

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Issued: March 31, 1994

Vice-President  
Regulatory

Effective: June 1, 1994

Citizens Telecommunications Company  
3 High Ridge Park  
Stamford, CT 06905

---

INTERSTATE INTRALATA MESSAGE TELECOMMUNICATIONS SERVICE

---

3.3 Rate and Charge Application (Cont'd)

3.3.4 Miscellaneous Rates

(A) Charges Paid for by Coin Deposits in a Public or Semi-Public Coin Telephone

The charge for call paid for by coin deposit in a public or semi-public coin telephone is the sum, rounded to the nearest multiple of \$.05, of the appropriate initial period rate and additional period charges plus any applicable service charge and tax(es).

(B) Call Forwarding

(1) Charges

The charges for forwarded called may be comprised of three charges:

- (a) a charge for that portion of the call from the originating station to the call forwarding location, if applicable
- (b) the Dial Station charge for that portion of the call from the call forwarding location to the terminating station designated by the customer.

3. Interstate IntraLATA Service (Cont'd)

3.3 Rate and Charge Application (Cont'd)

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Issued: March 31, 1994

Vice-President  
Regulatory

Effective: June 1, 1994

Citizens Telecommunications Company  
3 High Ridge Park  
Stamford, CT 06905

---

INTERSTATE INTRALATA MESSAGE TELECOMMUNICATIONS SERVICE

---

3.3.4 Miscellaneous Rates (Cont'd)(B) Call Forwarding (Cont'd)(1) Charges (Cont'd)

- (c) a monthly and nonrecurring charge for Call Forwarding or Remote Call Forwarding provided by the Telephone Company as set forth in the Telephone Company's General and Local Exchange Tariff.

The respective charge for each such portion (a), (b), preceding is dependent upon the jurisdiction of that portion. Where the call(s) is furnished via the Telephone Company's switched network, for each interstate intraLATA call, the rates specified in this tariff apply; for each intrastate call, the rates specified in the intrastate LDMTS tariff on the Telephone Company or any other carrier providing the service tariff would apply; for each interstate call, the rates specified in the interstate LDMTS tariff of the carrier providing the service would apply.

3. Interstate IntraLATA Service (Cont'd)3.3 Rate and Charge Application (Cont'd)3.3.4 Miscellaneous Rates (Cont'd)

---

Issued: March 31, 1994Vice-President  
Regulatory

Effective: June 1, 1994

Citizens Telecommunications Company  
3 High Ridge Park  
Stamford, CT 06905

---

INTERSTATE INTRALATA MESSAGE TELECOMMUNICATIONS SERVICE

---

(B) Call Forwarding (Cont'd)

(1) Charges (Cont'd)

(c) (Cont'd)

On a Person-to-Person, operator Station or Customer Dialed Calling Card Station call other than Collect, the originating subscriber is charged the respective Person-to-Person, Operator Station or Customer Dialed Calling Card Station rate for the portion covered in (a) preceding. The charge for the portion of the call described in (b) preceding is the Dial Station rate and charged to the call forwarding customer.

On a Collect call placed to a call forwarding directory number, the Collect charges apply to the portion of the call between the rate center of the originating number and the rate center of the call forwarding location, but the portion between the rate center of the call forwarding

3. Interstate IntraLATA Service (Cont'd)

3.3 Rate and Charge Application (Cont'd)

3.3.4 Miscellaneous Rates (Cont'd)

---

Issued: March 31, 1994

Vice-President  
Regulatory

Effective: June 1, 1994

Citizens Telecommunications Company  
3 High Ridge Park  
Stamford, CT 06905

---

INTERSTATE INTRALATA MESSAGE TELECOMMUNICATIONS SERVICE

---

(B) Call Forwarding (Cont'd)

(1) Charges (Cont'd)

(c) (Cont'd)

location and the terminating rate center of the customer will be billed at the Dial Station rate.

On a Person-to Person or Collect call that is not accepted, the terminating subscriber will be charged the Dial Station rate in effect for the portion of the call described in (b) preceding.

(C) Directory Assistance

Applies to all calls made from points within the LATA to interstate intraLATA Directory Assistance. Up to two requests may be made on each call to Directory Assistance. The Directory Assistance Charge applies whether or not the Directory Assistance bureau furnishes the requested telephone number(s) (e.g., where the

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INTERSTATE INTRALATA MESSAGE TELECOMMUNICATIONS SERVICE

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3. Interstate IntraLATA Service (Cont'd)3.3 Rate and Charge Application (Cont'd)3.3.4 Miscellaneous Rates (Cont'd)(C) Directory Assistance (Cont'd)

requested telephone number is unlisted, non-published or no record can be found). Directory Assistance personnel cannot complete a call to a requested telephone number. A Complimentary Call Allowance may apply as specified in (2) following.

Operator Service Charges (i.e., Operator Station, Customer Dialed Calling Card Station) do not apply to calls to Directory Assistance. Person-to-Person or Collect Calls to Directory Assistance are not permitted.

(1) The per call rate for Directory assistance is that set forth in 3.4 following.

(2) Complimentary Call Allowance

Directory Assistance customers will be entitled to up to two free Directory Assistance calls per billing period for each main billed account when at least the same number of IIMTS calls provided by the Telephone Company are also billed to that mail billed account during that billing period. Calls

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INTERSTATE INTRALATA MESSAGE TELECOMMUNICATIONS SERVICE

---

3. Interstate IntraLATA Service (Cont'd)

3.3 Rate and Charge Application (Cont'd)

3.3.4 Miscellaneous Rates (Cont'd)

(C) Directory Assistance (Cont'd)

(2) Complimentary Call Allowance (Cont'd)

to Directory Assistance, or IIMTS calls originated at a public or semi-public coin phone for which the charges are paid by depositing coins, or IIMTS calls originated at and charged to a hotel, motel, or hospital guest extension are not counted for purposes of determining the Complimentary Call Allowance. The Complimentary Call Allowance will be determined at the end of the billing period and will be applied to the customer's bill for that billing period.

A Complimentary Call cannot be carried forward for application to the next bill or applied retroactively to a previous bill.

(3) Handicapped Exemption

Charges for Interstate Directory Assistance Service are not applicable to handicapped customers on the following types of Directory Assistance calls;

3. Interstate IntraLATA Service (Cont'd)

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Issued: March 31, 1994

Vice-President  
Regulatory

Effective: June 1, 1994

Citizens Telecommunications Company  
3 High Ridge Park  
Stamford, CT 06905

---

INTERSTATE INTRALATA MESSAGE TELECOMMUNICATIONS SERVICE

---

3.3 Rate and Charge Application (Cont'd)

3.3.4 Miscellaneous Rates (Cont'd)

(C) Directory Assistance (Cont'd)

(3) Handicapped Exemption (Cont'd)

- calls placed from residence dial tone lines where a member of the customer's household has been certified by a registered physician or a designated agency as unable to use a directory because of a visual or physical handicap, or from the business dial tone line or a certified handicapped customer where assistance is otherwise not available.

(4) Credit

A credit will be given for calls to Directory Assistance when:

- the customer experiences poor transmission or is cut-off during the call,
- the customer is given an incorrect telephone number, or

3. Interstate IntraLATA Service (Cont'd)

3.3 Rate and Charge Application (Cont'd)

---

Issued: March 31, 1994

Vice-President  
Regulatory

Effective: June 1, 1994

Citizens Telecommunications Company  
3 High Ridge Park  
Stamford, CT 06905

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INTERSTATE INTRALATA MESSAGE TELECOMMUNICATIONS SERVICE

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3.3.4 Miscellaneous Rates (Cont'd)

(C) Directory Assistance (Cont'd)

(4) Credit (Cont'd)

- the customer inadvertently misdials (e.g., the called dialed 301-555-1212 when they intended to dial 302-555-1212).  
To receive the credit, the customer must notify a Telephone Company operator or Business Office of the problem experienced.

3.4 Rates and Charges

Rates and charges applicable to Interstate IntraLATA Message Telecommunications, services preceding provided by the Telephone Companies set forth on Title Page 2 are the same as those set forth in the following sections of the American Telephone and Telegraph Company Tariff FCC No. 1.

Interstate IntraLATA Message Telecommunications Service

- Section 3.2.1

Directory Assistance

- Section 3.2.5

Dial Conference Service

- Section 4.2

4. Conference Service

4.1 Application

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INTERSTATE INTRALATA MESSAGE TELECOMMUNICATIONS SERVICE

Conference Service is the furnishing of IIMTS for telecommunications among an originating station and two or more stations when at least one of the stations is in a different state than the originating station.

4.1.1 Regulations

Service is furnished subject to the availability of the service components required.

All stations on a conference connection may be so interconnected that each may communicate with all the others, or one station may be the transmitting station and all others receiving stations.

Service is offered to a specified person or station.

An operator, upon request, will attempt to arrange for the establishment of a conference call at a specified time.

4.1.2 Rate and Charge Application

IIMTS rates apply for two-point service between any two points on a conference call, as set forth in 4.1.3 following.

4. Conference Service (Cont'd)

4.1 Application (Cont'd)

4.1.2 Rate and Change Application (Cont'd)

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Timing of Messages

Chargeable time begins when connection is established between all the stations on the conference.

Chargeable time ends on any two-point connection of a conference call when the connection is terminated by the originating station or the called station.

4.1.3 Billing Arrangements

Charges for conference calls are billed in total only and may be billed to the originating station, a calling card or a designated station, provided:

- The total charge will be billed to one station.
- The charge is accepted at the designated station.
- The originating station and the designated station are located in the LATA.

4. Conference Service

4.1 Application

4.1.3 Rates and Charges

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The rates for a conference call are as follows:

When no other rate is applicable, and the points of the conference call are between points within the LATA, the charge is the sum of:

- The two-point initial minute and additional minute charges determined in accordance with Section 3 preceding for a call between the originating station and each called station on the conference (for calls between the originator and a called station in the same local service area, the charge for a one mile call determined in accordance with Section 3 preceding applies), and
- A service charge as set forth in Section 3.4 preceding.

5. Dial Conference Service

5.1 Application

Dial Conference Service is a communications service furnished between a calling station and two or more called stations. Such stations are connected together by means of a local exchange dial conference arrangement. This service is limited to only stations that are direct dialed by the customer from the calling station.

5. Dial Conference Service

5.1 Application

5.1.1 Rate and Charge Application

Charges for services are the sum of (A) and (B) following:

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- (A) The rate for each two-point interstate intraLATA connection is the appropriate dial station rate as set forth in Section 3 preceding.
- (B) Rates for the appropriate dial conference connection and each two-point connection within the state where the call originates are those rates as set forth in the appropriate intrastate tariffs.

Timing of Messages

Chargeable time begins for each individual two-point connection at the time the two-point connection is established.

Chargeable time ends for each individual two-point connection when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends for each individual two-point connection when each network connection is released by automatic timing equipment in the telephone network.

Reversal of Charges

Collect calls are not permitted.

6. Rate Center Listing by LATA

6.1 New York and Pennsylvania

Poughkeepsie NY, LATA

|             |                |                 |
|-------------|----------------|-----------------|
| Amenia      | Jeffersonville | Pine Island     |
| Andes       | Kerhonkson     | Pleasant Valley |
| Barryville* | Kingston       | Port Jervis*    |

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|                     |                  |                  |
|---------------------|------------------|------------------|
| Beacon              | Liberty          | Poughkeepsie     |
| Bloomington*        | Livingston Manor | Red Hook*        |
| Callicoon           | Lake Huntginton  | Rhinebeck*       |
| Chester             | Margaretville    | Rosendale        |
| Clinton Corners     | Marlboro         | Saugerties       |
| Clintondale         | Matamoras, PA    | Shohola, PA      |
| Cornwall            | Maybrook         | Shokan           |
| Dingman's Ferry, PA | Middletown*      | Staatsburg*      |
| Dover Plains        | Milford, PA      | Stanfordville    |
| Elizaville*         | Millbrook        | Thompson Ridge*  |
| Ellenville          | Milton           | Tivoli*          |
| Esopus              | Monroe           | Unionville       |
| Fallsburg           | Montgomery       | Walden           |
| Fleischmanns        | Monticello       | Wallkill         |
| Florida             | Narrowburg*      | Wappingers Falls |
| Goshen              | New Paltz        | Warwick          |
| Grahamsville        | Newburgh         | Washingtonville  |
| High Falls          | North Clove      | White Lake       |
| Highland            | Pawling          | Wingdale         |
| Highland Mills      | Phoenicia        | Woodstock        |
| Hopewell Junction   | Pine Bush        | Wurtsboro*       |
| Hyde Park           |                  |                  |

\* Citizens Telecommunications Company Exchange

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